

Library Administration

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San Mateo, CA 94402
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Atherton Branch

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Atherton, CA 94027
650.328.2422

Belmont Branch

1110 Alameda de las Pulgas
Belmont, CA 94002
650.591.8286

Brisbane Branch

250 Visitacion Avenue
Brisbane, CA 94005
415.467.2060

East Palo Alto Branch

2415 University Avenue
East Palo Alto, CA 94303
650.321.7712

Foster City Branch

1000 E. Hillsdale Boulevard
Foster City, CA 94404
650.574.4842

Half Moon Bay Branch

620 Correas Street
Half Moon Bay, CA 94019
650.726.2316

Millbrae Branch

1 Library Avenue
Millbrae, CA 94030
650.697.7607

Pacifica-Sharp Park Branch

104 Hilton Way
Pacifica, CA 94044
650.355.5196

Pacifica-Sanchez Branch

1111 Terra Nova
Pacifica, CA 94044
650.359.3397

Portola Valley Branch

4575 Alpine Road
Portola Valley, CA 94028
650.851.0560

San Carlos Branch

610 Elm Street
San Carlos, CA 94070
650.591.0341

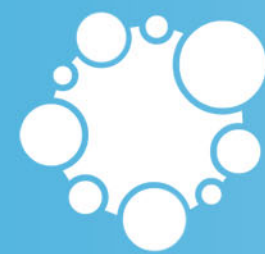
Woodside Branch

3140 Woodside Road
Woodside, CA 94062
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Contributors

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SAN MATEO COUNTY LIBRARY

2006-2007 Annual Report



share
the
world

Library Users Inspire New Models of Service

Imagine the library as you will want it to be five or ten years from now. That is one important task that San Mateo County Library staff spent time on during fiscal year 2006-2007. Observing the success of the newest branch libraries in the system, Millbrae and Belmont, it was noted that certain elements in these libraries attracted more users and resulted in higher levels of use of materials and resources than previously experienced. Building on these observations and successes the library began defining a new model of service which identifies how we will respond to the increasing use of libraries and design spaces to meet the evolving needs of community members. Key elements of the new model include:

Customer driven service

Be responsive to the needs of the diverse customer base and develop service methods that best meet those needs.

Intuitive systems and layouts

Take the mystery out of the library by making it easier to figure out.

Defined spaces

Make the library a destination and provide environments that surprise, delight and accommodate the customer.

In order to address these issues several service responses were identified:

- Design flexible service desks to allow staff to assist at point of need and teach users to maximize the resources of the library
- Use automation and smart design to create a highly efficient operation
 - ◆ Automated materials handling return systems
 - ◆ 95% self checkout
- Maximize customer time and reduce wait time to complete simple tasks
- Create spaces that serve customer needs
 - Marketplace** – a browsing section for popular, high demand materials
 - Kids & Family Place** – a place that accommodates children of all ages and is comfortable and welcoming for the whole family
 - Teen Zone** – a place to study and engage with other teens in a space designed specifically for them
 - Community Living Room** – a quiet, comfortable space to read and think
 - Café** – a place to enjoy refreshments and the company of friends and neighbors
 - Computer & Homework Centers** – active learning spaces for independent or group learning
- Improve the library's web presence to serve even those who never enter a library

Although we have a long way to go before each of our twelve libraries can offer all the physical features mentioned here and despite the fact that our Strategic Plan will cover a seven year period, there are signs that the steps we have taken so far are welcomed by library users. 2006-07 was a record breaking year.

Customer Satisfaction Survey Results FY 2006-2007

The County Library received 412 surveys with 94% of respondents rating overall satisfaction as good or excellent. Compared to the prior year overall satisfaction

increased by one percentage point and the number of responses increased by 151.

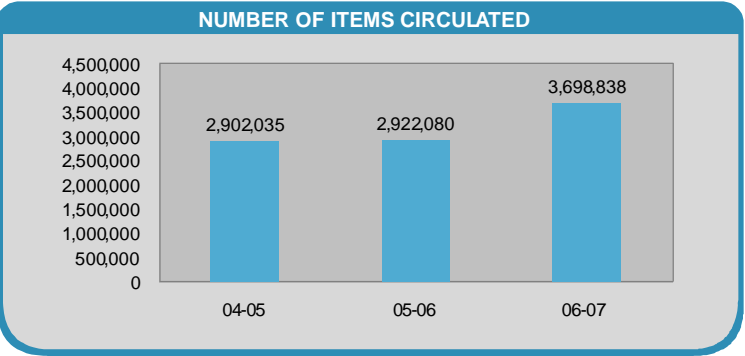
Feedback was overwhelmingly positive particularly in the area of programs and events offered. Additionally, 96% of respondents gave a rating of good or excellent for knowledge of staff assisting them, and a rating of 95% for staff availability.



The County Library also conducted an additional survey in conjunction with development of its new Strategic Plan. In this survey, 93% of the 1,114 respondents indicated they were satisfied or very satisfied with library services.

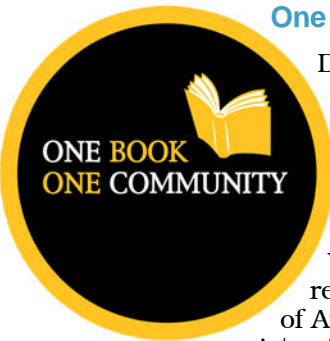
Borrowing and Visits

San Mateo County Library experienced its most successful year ever by a number of measures in Fiscal Year 2006-2007. For the first time in our history library users borrowed over three million items. The record was not only broken but smashed with a total figure of 3,698,838 books, magazines, DVDs, and CDs checked out! This represents a 27% increase over the previous fiscal year. Visits to the libraries increased by 11% to over 2,255,000.



eCommerce

All Peninsula Library System libraries began offering a new service called eCommerce that provides an easy way for patrons to pay fines and fees online from home, work, or at the library. The convenience of paying online appeals to many of the library's customers and the library also benefits by saving staff time previously spent on manual credit card transactions.



One Book One Community

During October 2006, San Mateo County Library invited the other PLS libraries to partner with us to offer our first county-wide reading event, "One Book, One Community: San Mateo County Reads *The Kite Runner*." We organized twelve programs related to the history and culture of Afghanistan that were offered in a variety of libraries throughout the county for a total of over 60 programs. The main event was an evening with Khaled Hosseini that attracted 1,800 people. Many residents contacted us the day after that event to say that it was the best community program they'd ever attended.

FKI Checkin Machine

The first automated materials handling system at the Belmont library is checking in about 55% of the approximately 28,000 items returned each month. This saves staff time spent on repetitive motion tasks and allows material to return to the public area more quickly.

Floating Collections

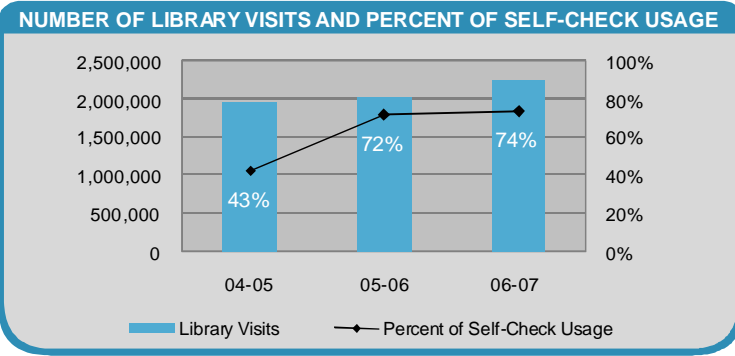
The floating collection software allows us to circulate popular material such as DVDs and Books on CD easily around all of our branches. The collections are constantly refreshed and patrons get the benefit of seeing new items on a continuing basis.

El Día de los Niños/El Día de los Libros

The County Library presented its first El Día de los Niños/El Día de los Libros (Children's Day/Book). The goal of Día, which is held nationally every year on April 30, is to honor children, their languages and cultures, and to encourage reading and literacy. All 12 Libraries hosted award winning children's author and illustrator, Yuyi Morales, entertainer and singer, Victor Hugo Santos, or a special bilingual storytime and crafts program. A total of 595 children and families attended these events.

PIN at Checkout

In order to improve security for patron's library cards, users now enter their PIN numbers when checking out at the self-check machines. This has stopped the fraudulent use of library cards and subsequent losses to the library and the patron.



READS Adult Literacy

Three San Mateo County READS students in Half Moon Bay received their GED's, one student was named "Employee of the Year" at his new job, and five students began attending community college classes. East Palo Alto READS students and their families attended a field trip to the San Jose Children's Discovery Museum, and completed a literacy reinforcing writing/scrap booking activity following the trip.

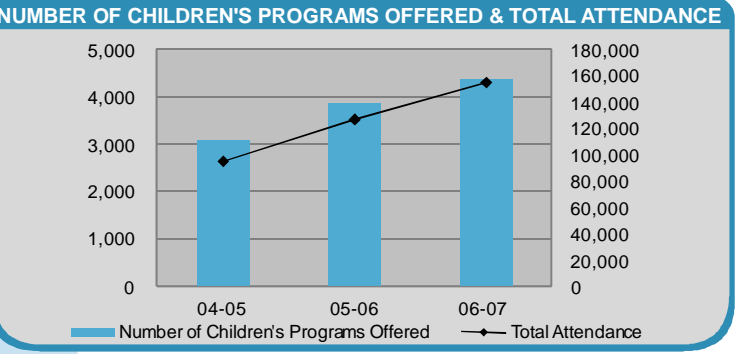
Online Homework Help

The County Library successfully applied for a multi-year grant from the California State Library to provide Live Homework Help student tutoring service, an online chat system staffed by highly qualified tutors. Designed to assist students in grades 4 through 12, Live Homework Help served 3,485 SMCL users in its first year.

Outreach to Kids and Families

This year the community reading van staff served over 8,000 kids and 4,000 parents with our various outreach programs to low-income families throughout the county.

Part of the regular outreach includes an incentive of free book coupons redeemable at San Mateo County Libraries. As a result of these coupons 198 young users began taking advantage of library services in their communities.



Collections and Cataloging Services



In January of 2007 the Collections and Cataloging Services Department was created by uniting two departments, Acquisitions & Cataloging and Collections & Programming. Combining these departments into one creates greater efficiency in ordering and processing books, DVD's, and other materials for public use. Over 130,000 items were added to the libraries' collections this year. Materials of all types were added with special emphasis on online databases for use in the library and

remotely, world language materials, and media - DVDs and CDs.

Information Online

Fifteen new online resources were launched for the public this year. A few examples of new resources include Auto Repair Reference Center offering step by step repair instructions for vehicles back to 1945, Salud Para Todos offering health and medical information for Spanish speakers, Novelist which offer readers advisory for readers of fiction and more, and Ancestry Reference Center and Heritage Quest for genealogy research.

Library Award

The San Mateo County Library was recognized recently by the American Library Association. The Library won first prize in the Marketing and Public Relations Web Pages competition for its special holiday webpage that staff members created last December. The award was presented at the American Library Association's Annual Conference. We are very excited that our library has won this prestigious award and proud of the staff that helped us do so!



It's been a busy and productive year throughout the San Mateo County Library system this year. We look forward to continuing to move ahead with the implementation of our new service model and other new initiatives this year in order to continuously improve our ability to serve the information and recreation needs of San Mateo County Library users.



Your Community Library

The Atherton Library received approximately 75,579 visits this year. Lively programs, a broad collection of items to choose from, computer access to the Internet and online resources, and a lovely garden maintained by the Friends of the Atherton Library continue to draw new users and repeat customers.

Programs and Events

Monthly children's programs were a big hit this year. Funded by the Friends of the Atherton Library, the Atherton Arts Committee, and other community donors, these programs were enjoyed by 2,084 children and adults. Storytime attendance continues to grow, with 3,419 children and adults attending this year. New Librarian DeAnn Okamura delights her young listeners with stories, puppets, and flannel boards. Musical storytime remains very popular with Ron Mancini, our volunteer guitarist, providing live music.

The Chess for Fun Program, funded by the Atherton Police Activity League and coordinated by Library Assistant Marlene Lee, had eight sessions averaging 24 participants each and a fun end-of-year tournament with 32 players. Our Final Friday Flicks programs were attended by 422 people. More than 245 people attended three Ice Cream Socials and Book exchanges sponsored by the Friends of the Atherton Library.

From the visual arts to travel to music concerts, library staff created an exciting year of adult programs at the Atherton Library. Approximately 246 attendees enjoyed adult programs this year.



Statistical Highlights

Items Circulated.....	131,496
Library Card Holders.....	8,139
Library Visitors.....	75,579
Program Attendance.....	5,749
Computer Sessions.....	19,699
Collection Volumes.....	31,693
Questions Answered.....	6,312
Volunteer Hours.....	67



Highlighting our collections was a focus this year and staff created a new "Staff Recommends" display, as well as seasonal displays.

Service Beyond Walls

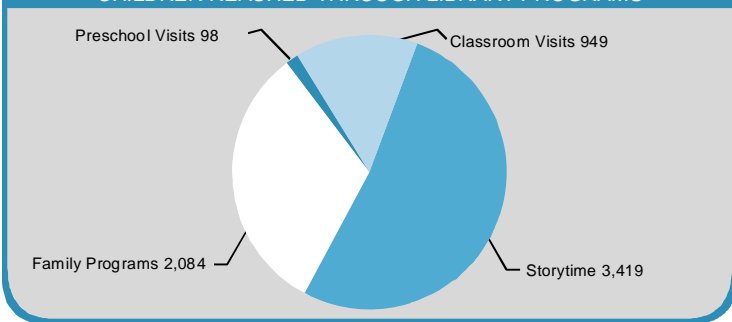
The Atherton Library and its staff are dedicated to taking the library out to the community. Librarian DeAnn Okamura visited 33 classes this year highlighting new books, conducting storytimes, and promoting our Summer Reading Programs. Senior Library Assistant Veronica Caballero visited the Fair Oaks Community Clinic 21 times and read to children in the waiting areas and registered people for library cards.

Behind the Scenes

The Library said goodbye to longtime Librarian Marsha Elias who retired in the summer of 2006. New Youth Services Librarian DeAnn Okamura joined us in August, after eight years at the San Anselmo Library. Atherton staff expanded their skills at several training opportunities, from a Dialogic Reading workshop to Library 2.0 in-house classes.

Special thanks to the Atherton Garden Guild for their weekly floral arrangements and the Menlo Art Guild whose members display their work in the library. We were also lucky to have several other wonderful exhibits.

CHILDREN REACHED THROUGH LIBRARY PROGRAMS



Customer-Driven Service

Circulation increased by 25% this year, with 131,496 items checked out from the Atherton Library. The library began offering e-commerce this year, allowing library users to conveniently pay their fines and fees online.



Your Community Library

In its first year of operation, the new 20,230 square foot Belmont Library continues to fulfill its promise for learning, interaction, and community. Natural light and the adjacent park setting make the entire library a local destination. The Library's popularity reached beyond Belmont as local and world visitors came to personally experience its interior and exterior layout, learning spaces, advanced technology, and collections.

Programs and Events

The multitude of adult, children and teen programs has been especially notable this year drawing over 17,600 attendees of all ages. Storytimes and book discussion groups continue to be popular, along with Internet classes in the Oracle Computer Center and films in the Taube Community Room. A variety of creative teen programs were offered, including a talent show, mystery theater night, a "read the book/watch the film" festival, and a Winter Reading Marathon.

Of special note was the October launch of the Homework Center. The 20 seat drop-in Center is open 12 hours a week to a full audience. In July, a special summer enrichment program started, proving the Library to be a summer learning place.



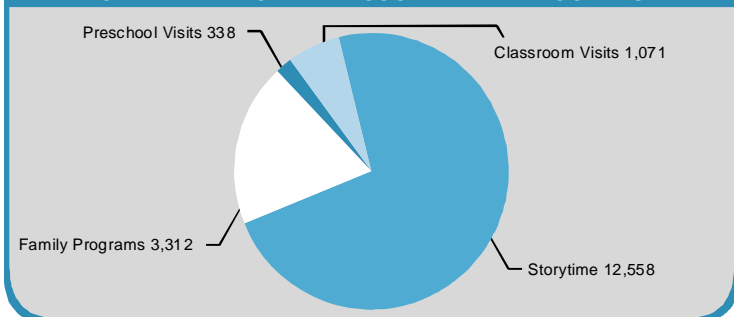
Statistical Highlights

Items Circulated.....	545,860
Library Card Holders.....	17,435
Library Visitors.....	294,632
Program Attendance.....	17,674
Computer Sessions.....	112,165
Collection Volumes.....	86,554
Questions Answered.....	15,173
Volunteer Hours.....	3,518



new adult materials, and children's items are the highest circulating items.

CHILDREN REACHED THROUGH LIBRARY PROGRAMS



Customer-Driven Service

The Belmont Library continues to be immensely popular. This year 545,860 items circulated, 294,632 people visited the library and 15,173 questions were answered by staff. Hundreds of new users are registered each month with 67% of the Library's resident population having library cards.

Library staff work to ensure that collections inspire, entertain and encourage learning. The new library houses more than 86,000 books, magazines, and digital media. Music compact discs, digital videos, audio books,

Service Beyond Walls

The Library has had numerous visitors in its first year, from Finland to Canada, as well as various libraries in California and other states. In addition, the Library has had numerous Belmont community visitors: neighborhood association groups, school classes, senior residence visits, and local organization visits, such as the Belmont Rotary, Scouts, and the Belmont Chamber of Commerce.

Behind the Scenes

Dedicated library staff and volunteers bring their skills, commitment and enthusiasm to work everyday. This year the library relied on hundreds of volunteers to help with shelving and other clerical tasks and logged more than 3,500 hours of volunteer time. In addition, Belmont Library Staff worked as a team to put teaching and use of self-service technologies at the forefront of library operations, including training customers on the use of the new automated material return machine. The library is very fortunate to have such strong support from the community; the Friends of the Belmont Library donate thousands of hours and raise thousands of dollars to support their library.

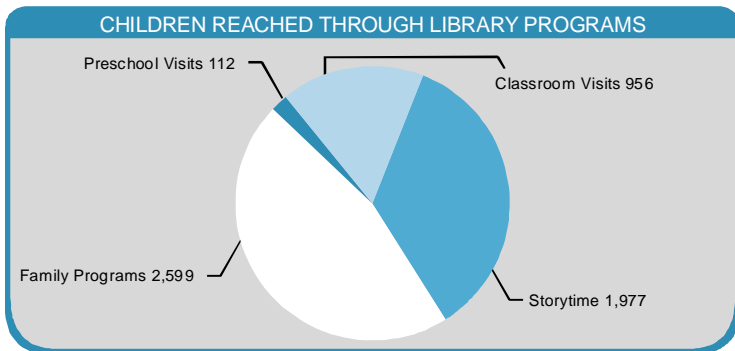
Your Community Library

At 2,721 square feet, the Brisbane Library serves a residential population of 3,744 plus a daily influx of business people. In order to better serve the community and provide a more welcoming environment and innovative services, preliminary studies for a new library have been presented to the Brisbane City Council and the community.

Programs and Events

Children's programs continue to be popular at the Brisbane Library. A record 272 attendees participated in the Wild Things Summer Reading program. The Brisbane Lions partnered with the Friends of the Brisbane Library to sponsor our Summer Reading programs and prizes. The library offered 95 storytimes during the year, attracting 1,977 participants. The monthly storytime visit by Brisbane firefighters is also proving very popular.

We continue to expand our offerings of adult and teen-oriented programs. The third season of Live @ Mission Blue attracted 667 people to five concerts. Knitting in the Library, a biweekly drop-in group, contributed to the nationwide afghans for Afghans humanitarian project. Several travel presentations and three films inspired conversation and debate. Teens flocked to two henna painting programs.



Customer-Driven Service

The Brisbane Library offers a wide variety of collections and services. This year 74,650 items circulated, 75,403 visits were recorded and staff answered 3,653 reference questions. The feature film collection was expanded and the children's picture book collection was refreshed with copies of favorite titles and new titles. A new self-checkout machine was installed for added convenience and privacy.

The Brisbane Library received a \$5,000 federal grant



Statistical Highlights

Items Circulated.....	74,650
Library Card Holders.....	3,427
Library Visitors.....	75,403
Program Attendance.....	5,002
Computer Sessions.....	12,874
Collection Volumes.....	20,706
Questions Answered.....	3,653
Volunteer Hours.....	171



from the California State Library to digitize 200 photos in our local history collection and make them available online. This project will be spearheaded by Alison Anson, Erin McGee and a community advisory panel.



Service Beyond Walls

Outreach continues to play a prominent role at the Brisbane Library. The Library partnered with Brisbane Elementary School to hold two events, as well as a free on-site school concert as part of the third season of Live @ Mission Blue. A marked increase in the number of class visits, both in-school and in-library, was recorded. Staff promoted library services at numerous city events and celebrated the Library's own 25th Anniversary by hosting a party for the community at which former library staff and community members reminisced about the "good old days" and connected with current staff.

Behind the Scenes

Dedicated library staff and volunteers bring their skills, commitment and enthusiasm to work everyday. We especially want to thank our library volunteers and the Friends of the Brisbane Library who are very active in promoting our services and helping us offer programs, community-wide events, and fundraisers for the library.



Your Community Library

The 7,680 square foot East Palo Alto Library is located on the first floor of the San Mateo County Building. The Library serves the 32,600 residents of East Palo Alto, as well as nearby communities.

Programs and Events

As a vibrant community center for East Palo Alto, the Library provides innovative programs for users of all ages. Adult programming during the year included movie discussions, writing workshops, and other activities designed to encourage reading and literacy in the community. Local jazz performer Marcus Shelby, with support from vocalist Faye Carol and several jazz musicians, performed an original secular oratorio based on the life of Harriet Tubman. Several dance groups performed at the Library, including Polynesian dancers honoring Asian Pacific American Heritage Month and Mexico Vivo Ballet Folklorico celebrating Cinco de Mayo. In addition to popular storytime programming, youth programs at the Library included yoga and nutrition workshops, as well as musical performances by singers José-Luis Orozco and Victor Hugo Santos.

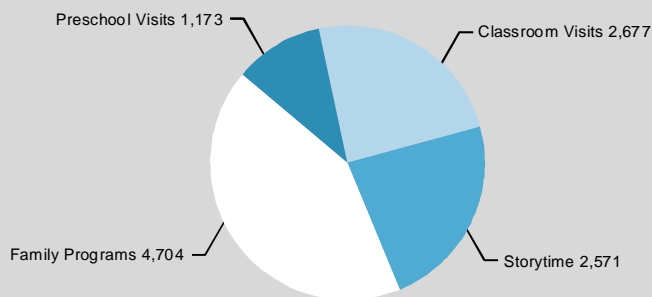


Statistical Highlights

Items Circulated.....	89,856
Library Card Holders.....	15,700
Library Visitors.....	158,554
Program Attendance.....	7,402
Computer Sessions.....	74,773
Collection Volumes.....	44,802
Questions Answered.....	7,915
Volunteer Hours.....	583



CHILDREN REACHED THROUGH LIBRARY PROGRAMS



Customer-Driven Service

We continue to be the heart of the community, offering a wide variety of collections and services that benefit the diverse populations we serve. This year 89,856 items circulated, 158,554 people visited the library and 7,915 questions were answered by Library staff. A self-service check-out machine and free wireless internet access offer convenience to users. Eighteen public computer workstations are a valuable Library service with 74,773 user sessions logged during the year. Library materials, including a significant Spanish language collection, are selected based on community needs. Feature-length DVDs remain a popular item with library users.

Service Beyond Walls

Outreach to the community is an important activity of the East Palo Alto Library. One benchmark of library outreach is the popular Quest Learning Center, which provides after school homework help to area schoolchildren. Results from year-end assessments showed marked improvement in reading levels of attendees. 66% of Quest students improved reading by one grade level and 31% improved by two grade levels. In addition, youth programming was frequently provided outside of the Library. A spoken word literary event, a celebration of Dr. Seuss' birthday, and author readings and book discussions by An Na and Kathy Price were coordinated by Library staff and presented at local area schools.

Behind the Scenes

Dedicated library staff and volunteers bring their skills, commitment and enthusiasm to work everyday. The East Palo Alto Library welcomed several new staff during 2006-2007. Elizabeth Gonzalez and Elizabeth Rivas were hired as Library Aides. Greg Bodin was hired in February as the new Branch Manager. A recent transplant to the Bay Area, Greg brings 15 years of library experience to this position.



Your Community Library

A gala celebration on April 21st marked the 10th Anniversary of the current Foster City Library facility. In order to provide a more welcoming environment and innovative services, the Friends of the Foster City Library initiated a fundraising drive. Funds will be used to update interior fixtures and furniture and also implement service enhancements throughout the facility.

Programs and Events

Programs of interest to youth and adults in Foster City were offered throughout the year. The Foster City Library expanded events for adults this past year, including a film series featuring classics such as "To Kill a Mockingbird," "An Inconvenient Truth" and "Letters from Iwo Jima." Teen programming included an ongoing teen book club and a homework center providing free tutoring for students grades 6-12.

Research shows that children who read over the summer are better able to maintain their grade level in reading. The Summer Reading Club ended with 485 children completing the program - translating into over 12,000 minutes of summer reading accomplished by Foster City children.



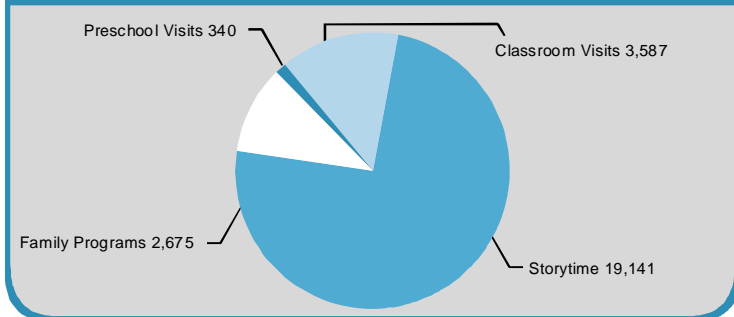
Statistical Highlights

Items Circulated.....	849,482
Library Card Holders.....	27,377
Library Visitors.....	375,726
Program Attendance.....	24,591
Computer Sessions.....	125,158
Collection Volumes.....	136,131
Questions Answered.....	40,603
Volunteer Hours.....	2,879



Over the past year Hindi books and magazines for both adults and children have been added to the collection and have become very popular. The Foster City Library now has four world language collections for adults: Chinese, Japanese, Russian and Hindi, and five for children: Chinese, Japanese, Russian, Hindi and Spanish.

CHILDREN REACHED THROUGH LIBRARY PROGRAMS



Customer-Driven Service

Circulation increased by 16% this year. A total of 849,482 items were checked out from the Library continuing to make Foster City the busiest among the County libraries.

Twelve new computer workstations with Internet access and Microsoft Office doubled the number of public access points. The increase in computers has reduced patron wait times and provides more homework support for Foster City students of all ages.

Service Beyond Walls

The Foster City Library and its staff are dedicated to taking the library out to the community. This year, every first grader and sixth grader at public schools in Foster City received a visit from one of our librarians. Throughout the year over 3,500 students either visited the library with their class or had library staff visit their classroom to promote literacy and library use.

Behind the Scenes

It has been an exciting year of team-building with a high-caliber staff. Staff have participated in technology and customer service training, including an all-day staff development event to help us better serve the community. The Library would not be able to provide as many programs and services without the help of our invaluable volunteers who contributed over 2,800 hours. The Library is also fortunate to have the strong support of the Friends of the Foster City Library.



Your Community Library

The Half Moon Bay Library and Bookmobile serve the 12,739 residents of Half Moon Bay and nearby Coastsides communities. The library continues to be a popular destination, circulation increased by 11% this year. Additionally, we welcomed 196,902 patrons and visitors to the library, answered 16,413 reference questions and logged 56,408 computer sessions.

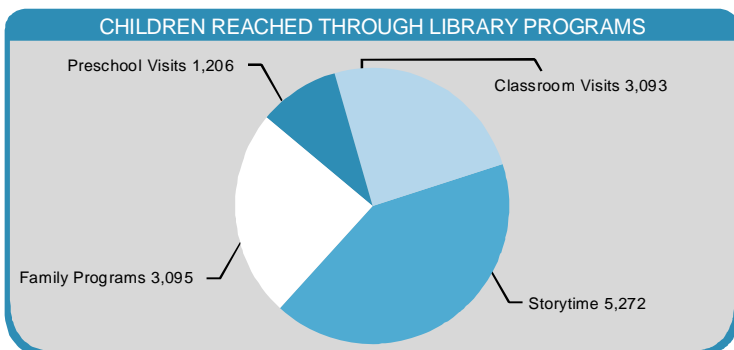
Programs and Events

The Half Moon Bay Library offered a wide range of programs for all ages during the year. Thirty teen and adult programs were offered with 767 people attending.

Children's Programs continued to be a big draw at the library. The library offered year round storytimes with 5,272 people attending and 3,095 participants came to family programs. The Library offered a monthly Teen Reading Club, and 62 teens including 18 from Camp Glenwood participated in the 10th annual Coastsides Teen Poetry Contest. The Summer Reading Club was extremely popular with 657 students finishing the program.

Customer-Driven Service

Library staff works to ensure that library collections and services meet the needs of the community. Basic Internet instruction continued to be offered in English and Spanish, as well as courses in basic computer skills. The Library's Spanish language collection was expanded and two new computer workstations were added to accommodate our high demand for Internet access.



Service Beyond Walls

Outreach activities include Spanish Stories for Babies and bilingual storytimes, a Salsa program, and musical programs with José-Luis Orozco and Yuri Morales. Students from Hatch and Seacrest School participated in the Library's Day of the Dead/ El Día de los Muertos

Anne Marie Malley
Library Branch Manager
Half Moon Bay Library



Statistical Highlights

Items Circulated.....	343,227
Library Card Holders.....	18,160
Library Visitors.....	196,902
Program Attendance.....	9,055
Computer Sessions.....	56,408
Collection Volumes.....	88,814
Questions Answered.....	16,413
Volunteer Hours.....	569



program by making ofrendas.

The Half Moon Bay Library has a close connection with local schools and the Bookmobile continues to be a valuable resource for communities along the coast. Library staff visited 72 preschool classes and 58 K-12 classes during the year, serving 4299 students and the Bookmobile visited schools several times a month, providing support for school projects and materials for reading enjoyment.

Behind the Scenes

This year we said goodbye to Library Assistant, Robin Murphy, Youth Services Librarian, Ann Golden and Branch Manager, Maya Kennedy after many years of devoted work. New staff welcomed this year include Susan Morris-Rankins as Library Assistant and Anne Marie Malley as Branch Manager.

The Half Moon Bay Library would not be able to provide as many programs and services without the help of its invaluable volunteers, who contributed over 500 hours of time to the Library. The library is also extremely fortunate to have the support of the Friends of the Half Moon Bay Library. The Friends funded the summer reading prizes and the children's programs offered at the Library.

620 Correas Street
Half Moon Bay, CA 94019
650.726.2316

Your Community Library

The three year old Millbrae Library welcomed its two millionth visitor in March! The Library continues to be a popular destination, circulation increased by 13% this year and the count of people entering the building continues to be the highest among the County libraries.

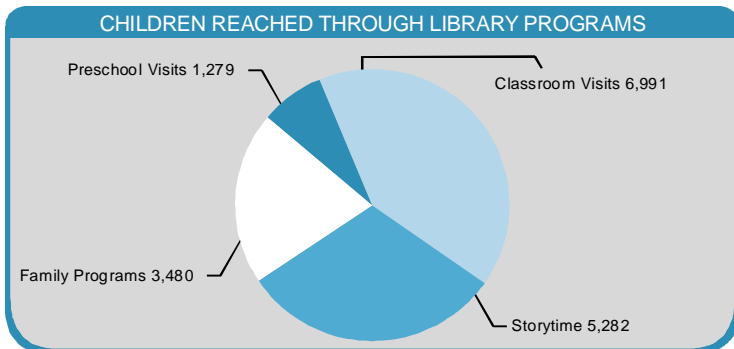
Programs and Events

For the second year, the Library was part of the City-wide Lunar New Year Festival. The Library kicked off the celebration with the Red Panda Acrobatics and the Friends of the Library had a booth at the all-day event and sponsored the "Feng Shui for Better Living" program.

The past year has seen a great expansion in our Internet and computer training classes. Library Assistant JC Escalante offers classes covering topics such as Beginning Web, Google Maps, Basic Image Editing, and others. Also, this year a group of enthusiastic readers has been meeting monthly with the start of a new library book discussion group.

Customer-Driven Service

Sixty-five public computers are available and over 167,000 user sessions were logged over the past year. DVDs are again our "best seller" accounting for 21% of our circulation. CD's and children's materials of all types make up the next highest circulating collections. The community particularly appreciates the number of Chinese language DVDs we have added during the past year.



Service Beyond Walls

The Library was a prominent presence at the first Millbrae Health and Wellness Faire. Elizabeth Sor arranged for two of the speakers: Francis Chin, who spoke on longevity, and Lynn Ho, who discussed Feng Shui for health.

One of our most popular cooperative efforts with the



Statistical Highlights

Items Circulated.....	502,904
Library Card Holders.....	16,775
Library Visitors.....	426,318
Program Attendance.....	9,509
Computer Sessions.....	167,305
Collection Volumes.....	101,002
Questions Answered.....	34,849
Volunteer Hours.....	1,917



Millbrae School District is our yearly visit to Lomita Park Elementary School on RAD day (Read All Day). Each year staff participates in RAD by reading stories to one or two classes.



Finally, all four elementary schools in the Millbrae School District were treated to a mini-mystery play, "Get A Clue @ The Millbrae Library," presented by the staff of the Millbrae Library. The mysterious play featured a plot where people were disappearing all over town, but quite luckily all citizens were found at the library-- joining the Summer Reading Club, of course!

Behind the Scenes

Several staff members serve on library committees, promoting their professional growth and allowing them to share their skills and abilities with the entire Library system.

The Millbrae Friends of the Library provide wise and unwavering support. This year the Friends celebrated their 30th Anniversary with a very successful event attended by over 100 library supporters. Everyone enjoyed the wine, refreshments, and the "Broadway by the Bay" performance. The first President of the Friends, Betty Carlson, was in attendance.



Your Community Library

The two Pacifica libraries, Sanchez and Sharp Park, deliver over 3,600 hours of library service per year. In conjunction with the Pacifica Library Foundation, outreach to citizen groups continued to forge partnerships to move the community forward toward its goal of building a modern, 21st century community library and learning center.

Programs and Events

The Friends of the Library continued their strong support of children's programming including the popular Summer Reading Program that annually helps hundreds of children stay current with their reading skills. The library provided 65 fun and educational programs during the year. Children have seen a live golden eagle up close, learned why things move as they do, been amazed by wizardry and played and sung live music, all in the library!

The library's Teen Advisory Group swung into high gear this year planning and implementing programs such as the popular Puppet Poetry Reading and the KidWorks craft programs. They also participated in the Book Buddy program in which teens are paired with a younger child who reads to them in a safe, supportive environment.

The library increased its focus on adult programming, with over 60 programs featuring cooking classes, Internet training classes, movies, dance recitals, musical performances, and author nights.



Statistical Highlights

Items Circulated.....	353,225
Library Card Holders.....	23,297
Library Visitors.....	197,802
Program Attendance.....	12,192
Computer Sessions.....	50,855
Collection Volumes.....	92,743
Questions Answered.....	18,741
Volunteer Hours.....	2,438



Service Beyond Walls

Members of the library staff, in conjunction with local school library volunteers, increased outreach to children in grades K-8 through storytimes taken either directly into the classroom or in school libraries. Along with traditional library storytimes, staff introduced over 17,000 of the community's children to the joy, fun and knowledge gained from reading.

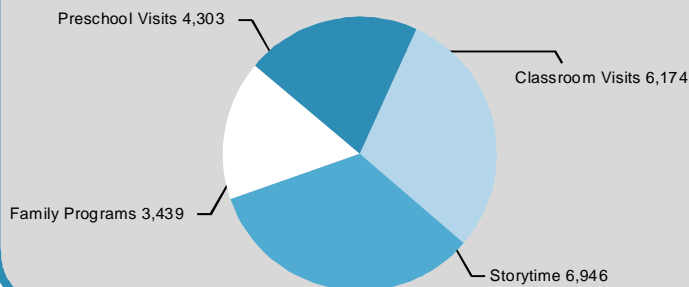
Our adult services librarian makes regular visits to senior centers, living facilities and special events, bringing library materials and expertise directly to those who need it most, including in-home deliveries.

Finally, library staff marched in the Fog Fest parade this year. Library staff, along with members of the Pacifica Library foundation and Friends of the library, manned the booth at the annual crafts faire, introducing library services and initiatives. The library also established a presence at the newly-initiated Farmer's Market.

Behind the Scenes

Volunteer participation in the library remained strong – high school students and seniors made up the majority of our volunteer base who chose the library as the recipient of their time and talent. Volunteers logged over 2400 hours from which the libraries and the citizens of Pacifica greatly benefited.

CHILDREN REACHED THROUGH LIBRARY PROGRAMS



Customer-Driven Service

Usage of the two libraries increased dramatically this past year. We welcomed over 197,000 patrons and visitors to the libraries, checked out over 350,000 items, and answered over 18,700 reference questions. The library's computers logged almost 23,000 hours of use from over 50,000 sessions.



Your Community Library

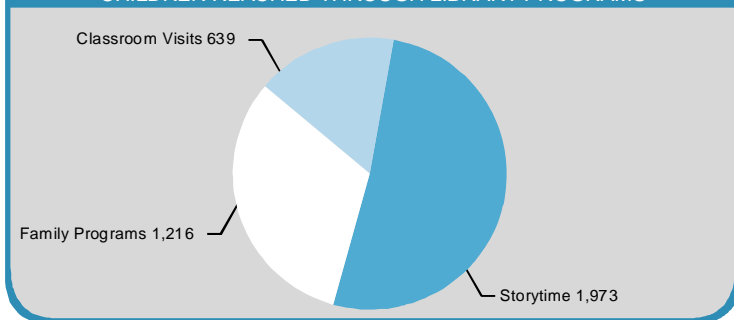
The Portola Valley Library continues to provide service from its temporary location at Corte Madera School. Library staff are planning for a new library, which has a projected opening date of Fall 2008. Lively programs, a broad collection of items to choose from, computer access to the Internet and online resources continue to draw new users and repeat customers.

Programs and Events

Storytime attendance continues to grow at the Portola Valley Library, with more than 1,900 children and adults attending this year. Our monthly Children's Programs at the Historic Schoolhouse were a big hit. Funded by the Friends of the Portola Valley Library, these programs were enjoyed by 1,216 children and adults. To kick off the new school year, the Friends of the Library also sponsored an Ice Cream Social and Book Exchange in September. The 8th Annual Poetry Contest was very successful with entries from students in kindergarten through eighth grade. More than 150 people attended the Poetry Contest Reading and Reception to hear students read their poems.

From the visual arts to travel to music, library staff created an exciting year of adult programs at the Portola Valley Library. Over 200 attendees enjoyed 11 adult programs this year. In addition, the Non-Fiction Book Club kept the good book discussion going with twelve meetings.

CHILDREN REACHED THROUGH LIBRARY PROGRAMS



Customer-Driven Service

The library continues to be a popular destination, we welcomed 41,201 patrons and visitors to the library, circulated 59,845 items, answered 2,159 reference questions and logged 6,427 computer sessions. Highlighting our collections was a focus this year and staff created seasonal displays for Asian Pacific Heritage Month, Dia de los Niños/Dia de los Libros, and others.



Statistical Highlights

Items Circulated.....	59,845
Library Card Holders.....	4,232
Library Visitors.....	41,201
Program Attendance.....	3,497
Computer Sessions.....	6,427
Collection Volumes.....	22,354
Questions Answered.....	2,159
Volunteer Hours.....	35



Service Beyond Walls

The Portola Valley Library and its staff are dedicated to taking the library out to the community. Staff visited schools profiling new books at the library, conducting storytimes, promoting library card sign-ups, and marketing our Summer Reading Clubs. Sixth and ninth graders received special packets highlighting services to students and coupons to clear old fines off their records. Working with the school librarian at Ormondale School, the library presented a program with author Teri Sloat to 160 students as part of the Children's Author Festival.

Behind the Scenes

We said goodbye to Pam Mayer who left to focus on her writing career. Joining our team this year, were Angela Giannousis as the new Youth Services Librarian and Rachel McDonnell as the new Senior Library Assistant. Portola Valley staff expanded their skills at several training opportunities, from a Dialogic Reading workshop to Library 2.0 to in-house classes. The library is also very fortunate to have the strong support of the Friends of the Portola Valley Library.



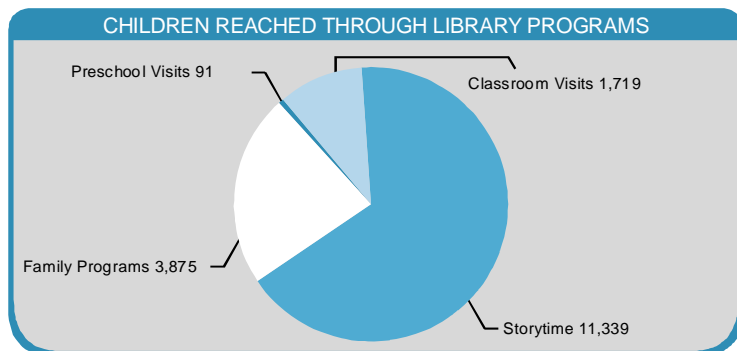
Your Community Library

The San Carlos Library celebrated its 70th Anniversary this year. The current library contains a collection of over 110,000 items, has 22,000 registered borrowers and circulated over 600,000 items this past year.

Programs and Events

The San Carlos Library offers programming for all ages. This year 86 adult and teen programs entertained and informed 1,855 individuals. Highlights included a health lecture series taught Stanford University physicians and art lectures by docents of the Fine Arts Museum of San Francisco. In October, over 100 patrons enjoyed our "Taste of Afghanistan" cultural event featuring musicians, art, costume and food. Numerous authors, bookclubs and films inspired conversation and debate.

Children's programs remain extremely popular. Nick Barrone and his puppets entertained in January for San Carlos' Week of the Family. Tree Frog Treks, storyteller Yolanda Rhodes and many others performed this past spring. A Nintendo Wii gaming unit was acquired with Friends of the Library funds and has been used to attract a group of talented middle schoolers to the library. The Library started a Saturday morning craft program for younger kids and offered a series of anime film showings for older kids.



Customer-Driven Service

The San Carlos Library remains a popular destination in our community. Over 300,000 people visited this year, 30,230 questions were answered, and 4,684 patrons were trained in using electronic databases. Computer use on our 32 workstations remains popular with 99,706 user sessions this year.

The Library continues to increase the number of DVD titles offered, as well as the number of Books on Compact



Statistical Highlights

Items Circulated.....	609,868
Library Card Holders.....	22,053
Library Visitors.....	322,466
Program Attendance.....	17,069
Computer Sessions.....	99,706
Collection Volumes.....	110,843
Questions Answered.....	30,230
Volunteer Hours.....	1,451



Disc, which are especially enjoyed by commuters. We were also able to fund refreshing of our adult non-fiction, children's easy reader and picture book collections, very often with multiple copies to meet patron demand.

Service Beyond Walls

Heidi Dolamore visited many schools and daycare centers in San Carlos and neighboring communities and became active with the San Carlos Youth Advisory Board. Alison Anson continues to bring library programs to the San Carlos Adult Center. Library staff promoted library services at Hometown Days and the San Carlos Art and Wine Fair and also arranged for four Bloodmobile visits which collected over 50 units of blood. The San Carlos Library helped sponsor the San Carlos Educational Foundation's film discussion of "From First to Worst" with Peabody award winning producer John Merrow at Tierra Linda School Library.

Behind the Scenes

Dedicated library staff and volunteers bring their skills, commitment and enthusiasm to work everyday. Special thanks to our many library and Friends of the Library volunteers who contributed many hours to make the San Carlos Library a wonderful place to work and visit.



Your Community Library

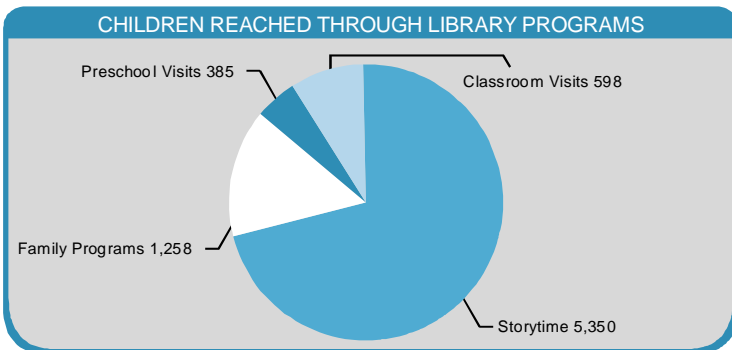
Lively programs, a broad collection of books, magazines and audiovisual materials, and access to the Internet and online resources continue to draw in new users and repeat customers to the Woodside Library. Users also enjoy the Native Plant Garden, which was featured in Pacific Horticulture magazine's October-December 2006 issue.

Programs and Events

Adult and youth programs reflect the broad range of interests of Woodside residents. From arts to health to the environment, library staff created an exciting year of programs. Community literacy was promoted through a variety of initiatives, including our Reader Leader Program. Middle school students assisted lower elementary school students in improving their reading skills by reading together, playing reading-based games, and assisting in homework completion.

Storytimes are always fun at the Woodside Library! Using multiple instruments, songs, fingerplays, and stories, Senior Library Assistant Mike Eppley is building early literacy skills in our young users and modeling skills that can be replicated at home. Approximately 5,350 children and adults participated in storytimes this year.

Funded by the Friends of the Woodside Library, 19 Children's programs were enjoyed by over 1,258 children and adults. From the crazy antics of Happy Birds to the wonderful stories shared by Children's Delight Theater, children enjoyed a range of cultural and educational programs at the Woodside Library.



Customer-Driven Service

This year 103,473 items circulated and 90,622 people visited the Woodside Library. Staff worked to highlight the Library's collection by creating monthly displays. Celebrating National Poetry Month, Library Assistant



Statistical Highlights

Items Circulated.....	103,473
Library Card Holders.....	9,009
Library Visitors.....	90,622
Program Attendance.....	7,491
Computer Sessions.....	12,098
Collection Volumes.....	30,356
Questions Answered.....	4,645
Volunteer Hours.....	364



Marie Fong created a beautiful three dimensional cherry tree featuring haiku written by library patrons.



Service Beyond Walls

Woodside Library staff are dedicated to taking the library out to the community. Librarian Charlotte Bradshaw profiled new books and library services to students with visits to Woodside School and Woodside High School. In addition, the Library presented two programs at Woodside School. Children's author Teri Sloat spoke with all first and second graders about her books. As part of One Book, One Community programming, Barbara Petzen, Outreach Director for Harvard's Center for Middle Eastern Studies, spoke on Middle East history and issues related to the Muslim world with sixth and seventh graders.

Behind the Scenes

This year, Woodside staff expanded their skills at several training opportunities, from attending a Community Music Network conference to in-house technology classes. The library would not be able to provide as many programs and services without the help of our invaluable volunteers who contributed over 360 hours. The Library is also very fortunate to have the strong support of the Friends of the Woodside Library.