

Financial Empowerment Program (FEP)

DESCRIPTION

Education, counseling and advocacy for individuals receiving Social Security Disability Insurance (SSDI), Supplemental Security Income (SSI), Medi-Cal, Medicare, and other public assistance programs. Application help for benefits' programs.



SERVICES

- Education about current benefits including assistance understanding Social Security letters and learning your responsibilities and rights.
- Each benefits' program (SSDI, SSI) has "work incentives" rules. Benefits' counseling can help an individual understand the impact of working on his/her benefits. FEP also offers assistance reporting wages.
- Assistance & education about money management and financial planning.

YOU CAN:

- Request an individual benefits' counseling/planning consultation
- Receive ongoing benefits' management support
- Get advocacy/support with Social Security, Medi-Cal and Medicare issues
- Schedule a benefits' workshop for consumers of mental health services, family, and staff

Eligibility Requirements for FEP Services:

- Resident of the County of San Mateo
- Consumer of mental health services or family member, staff, or friend

CONTACT INFORMATION:

FEP Supervisor: Judy Downing (650) 802-6486

FEP Benefits' Planning Specialist: Joe Hennen (650) 802-6578

FEP Rep-payee Financial Case Managers:

John Bloomstine (650) 802-6485

Nancie Broman (650) 802-6475

Sam Wang (650) 802-5183

Speak with a FEP Resource Advocate at one of the BHRS mental health clinics
OR leave a message at (650) 802-3366, and a Resource Advocate will contact you.

Locations:

FEP services can be accessed at the locations listed below:

Vocational Rehabilitation Services

550 Quarry Road

San Carlos, CA 94070 **(650) 803-6470**

North County Behavioral Health and Recovery Services

375-89th Street

Daly City, CA 94015 **(650) 301-8650**

Central County Behavioral Health and Recovery Services

1950 Alameda de las Pulgas
San Mateo, CA 94403 **(650) 573-3571**

South County Behavioral Health and Recovery Services

802 Brewster Ave.
Redwood City, CA 94063 **(650) 363-4111**

Coastside Behavioral Health and Recovery Services

225 S. Cabrillo Hwy.
Half Moon Bay, CA 94019 **(650) 726-6369**

East Palo Alto Community Counseling Center

2415 University Avenue
East Palo Alto, CA 94303 **(650) 363-4030**

Redwood House

248 Redwood Ave.
Redwood City, CA 94063 **(650) 363-4435**

**County of San Mateo
Social Security Administration (SSA) Offices:**

Daly City SSA Office

355 Gellert Blvd., Suite 201
Daly City, CA 94105
(650) 994-2024
Hours: 9:00 a.m. – 4:00 p.m.
SamTrans bus route: 122

San Mateo SSA Office

800 South Claremont, Suite 101
San Mateo, CA 94402
(650) 579-4541
Hours: 9:00 a.m. – 4:00 p.m.
SamTrans bus routes: 390, 391

Redwood City SSA Office

601 Allerton Street
Redwood City, CA 94063
(650) 363-2919
Hours: 9:00 a.m. – 4:00 p.m.
SamTrans bus route: 391

Call 1-800-660-4BUS for SamTrans bus routes

SSA Toll Free Information Line: 1-800-772-1213

(Available 7 AM to 7 PM)

SSA Website: www.socialsecurity.gov

OTHER FREE BENEFITS' COUNSELING SERVICES:

- Center for Independence of the Disabled (CID), San Mateo, CA (650) 645-1780
- HICAP, the Medicare Counseling Program 1-800-434-0222
- Mental Health Social Security Project through Legal Aid of San Mateo County, San Mateo, CA (650) 558-0915
- www.disabilitybenefits101.org (excellent resource for benefits' information)

**San Mateo County Medi-Cal and Food Stamps Telecenter:
1-800-223-8383**

**State of California Disability Insurance and Unemployment
Insurance: (650) 802-5000**