

## RFP Information

### 1. General Description of RFP

A fully-developed, fully-integrated Computerized Maintenance Management System (CMMS) designed to meet the specific needs of and to support the Road Maintenance, Sewer Maintenance and Facility Maintenance programs.

### 2. Key Evaluation Criteria

Provide full service and support of the software application  
Experience in implementing CMMS in counties, preferably within California  
Knowledge of county government infrastructure  
Understanding of project requirements  
Vendor support capabilities

### 3. Where Advertised

San Mateo County Times  
San Mateo County Department of Public Works Website

### 4. List Others to Whom RFP was Sent

Direct mail to eleven software vendors

### 5. Number of Responses Received

Eleven direct mailed to vendors and one vendor received via Website

### 6. Number of Proposals Received

Nine

### 7. Who Evaluated Proposals

Interview Committee consisted of staff from the Road Maintenance, Sewer Maintenance, Facility Maintenance, Administrative Services and Business Systems programs.

### 8. Names of Firms Evaluated

Hansen Technologies Inc – Sacramento, CA  
CitiTech – Rapid City, SD & V&A Consulting Engineers – Oakland CA  
Accela – Dublin, CA  
Bender Engineering (MaintStar) – Los Alamitos, CA