

To be Signed by
Director of Human
Services Agency

950 Iron Point Road, Suite 160
Folsom, California 95630



May 19, 2003

Kathryn Ciamarro
Director of Business Systems
San Mateo Human Services Agency
400 Harbor Blvd.
Belmont, CA 94002

Dear Kathryn:

Attached, please find Amendment Fourteen to the agreement between The California Case Data System Counties and Electronic Data Systems Corporation for Maintenance of a Computerized Welfare Case Data System.

This amendment is for the next fiscal year, which begins July 1, 2003, and your County signature is required prior to July invoicing. Please return the signed original document to Sandra Erbs at the following address:

Sandra Erbs
WCDS/CalWIN
950 Iron Point Road, Suite 110
Folsom, CA 95630

I appreciate your assistance in returning this document as quickly as possible. If there are questions you may have, please feel free to contact either Maureen Finmand at 916-608-3210 or myself at 916-608-3250.

Sincerely,

A handwritten signature in black ink, appearing to read "Pam Washington", written over a horizontal line.

Pam Washington
EDS

Attachment

Ph: 916 608 3200
Fax: 916 608 3205

AMENDMENT FOURTEEN TO THE AGREEMENT BETWEEN
THE CALIFORNIA CASE DATA SYSTEM COUNTIES
AND
ELECTRONIC DATA SYSTEMS CORPORATION
FOR THE
MAINTENANCE OF A COMPUTERIZED WELFARE CASE DATA SYSTEM.

This is an amendment ("Amendment 14") to the agreement, as amended (the "Agreement"), between the California Counties of Santa Clara, San Mateo, San Diego, Sonoma, Santa Cruz, Fresno, Tulare, Solano, City and County of San Francisco, San Luis Obispo, Contra Costa, Placer, Alameda, Yolo, Orange, Santa Barbara, and Sacramento, and Electronic Data Systems Corporation, which commenced on July 1, 1991 for an initial period of three years. Subsequent to the Agreement, a first amendment dated July 1, 1992, a second amendment dated July 1, 1993, a third amendment dated July 1, 1993, a fourth amendment dated July 1, 1994, a fifth amendment dated July 1, 1995, a sixth amendment dated July 1, 1995, a seventh amendment dated July 1, 1996, an eighth amendment dated July 1, 1997, a ninth amendment dated July 1, 1998, a tenth amendment dated July 1, 1999, an eleventh amendment dated July 1, 2000, a twelfth amendment dated July 1, 2001, and a thirteenth amendment dated July 1, 2002, have been executed. The Agreement, plus the thirteen amendments are collectively referred to as the "Agreement".

Effective December 31, 1995 Marin County terminated its participation in the Agreement, reducing the total number of counties to eighteen (18), and the number of small counties to five (5).

Effective July 1, 1998 Nevada County terminated its participation in the Agreement, reducing the total number of counties to seventeen (17), and the number of small counties to four (4).

WHEREAS, the Counties and EDS wish to exercise their option to extend the term of the Agreement;

WHEREAS, the Counties and EDS desire to maintain the number of hours authorized for Joint Services for the year beginning July 1, 2003;

WCDS Maintenance Contract
Electronic Data Systems Corporation
Amendment 14
July 1, 2003

WHEREAS, the Counties and EDS desire to maintain the basic billing rate beginning July 1, 2003;

NOW, THEREFORE, it is agreed as follows:

1. By Amendment 9, Section 1.3 of the Agreement has been modified to extend the term of the Agreement on an annual basis, at Counties option, until systems jointly maintained under this Agreement have been replaced in all Counties by automation funded through the California Statewide Automated Welfare System (SAWS) strategy.
2. Pursuant to Section 1.3, as amended by Amendment 9, the Counties hereby exercise their annual option to extend the term of the Agreement by one year so that this Agreement shall expire on June 30, 2004.
3. Section 14.1 of the Agreement is modified to read:

14.1 Maximum Contractual Obligation:

It is mutually understood that for contract year 1, beginning July 1, 1991 and ending June 30, 1992, of the Agreement, Counties will appropriate \$2,958,600 to cover the costs under this Agreement. It is mutually understood that for contract year 2, beginning July 1, 1992 and ending June 30, 1993, of the Agreement, Counties will appropriate \$3,257,592 to cover the costs under this Agreement. It is mutually understood that for contract year 3, beginning July 1, 1993 and ending June 30, 1994, of the Agreement, Counties will appropriate \$3,257,592 to cover the costs under this Agreement. It is mutually understood that for contract option year 1, beginning July 1, 1994 and ending June 30, 1995, of the Agreement, Counties will appropriate \$3,257,592 to cover the costs under this Agreement. It is mutually understood that for contract option year 2, beginning July 1, 1995 and ending June 30, 1996, of the Agreement, Counties will appropriate \$4,814,842 to cover the costs under this Agreement. It is mutually understood that for contract option year 3, beginning July 1, 1996 and ending June 30, 1997, Counties will appropriate \$3,750,812 to cover the costs under this Agreement. It is mutually understood that for contract option year 4, beginning July 1, 1997 and ending June

30, 1998, Counties will appropriate \$4,424,320 to cover the costs under this Agreement. It is mutually understood that for the contract option year beginning July 1, 1998 and ending June 30, 1999, Counties will appropriate \$5,656,800 to cover the costs under this Agreement. It is mutually understood that for the contract option year beginning July 1, 1999 and ending June 30, 2000, Counties will appropriate \$5,656,800 to cover the costs under this Agreement. It is mutually understood that for the contract option year beginning July 1, 2000 and ending June 30, 2001, Counties will appropriate \$6,335,600 to cover the costs under this Agreement. It is mutually understood that for the contract option year beginning July 1, 2001 and ending June 30, 2002, Counties will appropriate \$6,614,400 to cover the costs under this Agreement. It is mutually understood that for the contract option year beginning July 1, 2002 and ending June 30, 2003, Counties will appropriate \$6,614,400 to cover the costs under this Agreement. It is mutually understood that for the contract option year beginning July 1, 2003 and ending June 30, 2004, Counties will appropriate \$6,614,400 to cover the costs under this Agreement.

Notwithstanding any other provisions of the Agreement, the parties agree that at such time that the amount which Counties pay or become obligated to pay EDS for services rendered pursuant to this Agreement totals the amount appropriated, Counties may terminate the services of EDS pursuant to this Agreement, in which event Counties' total obligation to EDS for all services rendered pursuant to this Agreement shall not exceed the appropriated amount. In the alternative, at Counties' option, Counties may appropriate additional funds to pay for services pursuant to this Agreement, in which event EDS will continue to be obligated to perform at the rate set forth in this Agreement until such additional appropriation is exhausted (but not to exceed the term of this Agreement and any extensions hereto).

The obligation of Counties under this Agreement shall be contingent upon the availability of State and Federal funds for the reimbursement of Counties' expenditures. In the event that such funding is terminated or reduced, Counties' Contract Officer may terminate this Agreement or reduce Counties' maximum obligation set forth in this section.

4. Section 14.3.1 of the Agreement is modified to read:

14.3.1 The existing Billing Rate for twelve (12) months beginning July 1, 2002 shall continue to be (\$88.00) per hour of service rendered by EDS. This rate shall include the following services: system joint maintenance, technical revisions to the system, and staff training.

The maximum number of billing hours of service is:

- 1) 40,000 hours of service for the period July 1, 1991 through June 30, 1992; and,
- 2) 44,800 hours of service for the period July 1, 1992 through June 30, 1993; and,
- 3) 44,800 hours of service for the period July 1, 1993 through June 30, 1994; and,
- 4) 44,800 hours of service for the period July 1, 1994 through June 30, 1995; and,
- 5) 69,800 hours of service for the period July 1, 1995 through June 30, 1996; and,
- 6) 52,800 hours of service for the period July 1, 1996 through June 30, 1997; and,
- 7) 62,000 hours of service for the period July 1, 1997 through June 30, 1998; and,
- 8) 64,700 hours of service for the period July 1, 1998 through June 30, 1999; and,
- 9) 64,700 hours of service for the period July 1, 1999 through June 30, 2000.
- 10) 69,700 hours of service for the period July 1, 2000 through June 30, 2001.
- 11) 69,700 hours of service for the period July 1, 2001 through June 30, 2002.
- 12) 69,700 hours of service for the period July 1, 2002 through June 30, 2003.

- 13) 69,700 hours of service for the period July 1, 2003 through June 30, 2004.

Counties may elect to use, with prior agreement with EDS, Data Engineering Specialist services for data base services, rendered by qualified EDS staff as defined in Section 2.18, at the rate of \$125 per hour. Counties may also elect to use, with prior agreement with EDS, Business Consultant services for business engineering, industry based modeling, workflow analysis, and business and technology planning rendered by qualified EDS staff as defined in Section 2.19, at the rate of \$150 per hour. Use of the above services will not increase the maximum amount of contractual obligation.

5. Section 11.1 naming key personnel who will serve continuously throughout the term of this Agreement shall remain unchanged and will continue to read:

<u>Designated Individual</u>	<u>Position</u>
Maureen Finmand	Account Manager
Pat Norwood	Project Manager
Bern Lannan	Team Manager
Debbie Simmons	Information Specialist
Vicki Pugliese	Information Specialist
Lois Stevenson	Senior Welfare Analyst

6. Except as noted above, all other provisions of the Agreement shall remain unchanged.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment 14 to be executed by their respective authorized representatives.

Electronic Data Systems Corporation

Dated: 5-19-03

By Richard R. Callahan
Richard Callahan
EDS
Client Executive, Government,
Western U.S.

ATTEST:

COUNTY OF SANTA CLARA

By _____
Assistant County Counsel

By _____
Director Social Services Agency

Dated: _____

Dated: _____

ATTEST:

COUNTY OF SAN MATEO

Dated: _____

By
Maureen Borland, Director
Human Services Agency

ATTEST:

COUNTY OF SAN DIEGO

ATTEST:

COUNTY OF SONOMA

By _____
Chairperson, Board of Supervisors

Dated:

ATTEST:

COUNTY OF TULARE

By _____
Chairperson, Board of Supervisors

Dated: _____

ATTEST:

COUNTY OF SANTA CRUZ

By _____
Administrator
Human Resources Agency

Dated: _____

APPROVED AS TO FORM:

County Counsel

ATTEST:

COUNTY OF FRESNO

By _____
Chairperson, Board of Supervisors

Dated: _____

**WCDS Maintenance Contract
Electronic Data Systems Corporation
Amendment 14
July 1, 2003**

ATTEST:

COUNTY OF SOLANO

Dated:

By _____
Chairperson, Board of Supervisors

ATTEST:

CITY AND COUNTY OF SAN FRANCISCO

Dated:

By _____
President, Social Services
Commission

ATTEST:

COUNTY OF SAN LUIS OBISPO

Dated: _____

By _____
Chairperson, Board of Supervisors

By _____
Deputy County Counsel

Dated: _____

ATTEST:

COUNTY OF CONTRA COSTA

Dated:

By _____
Chairperson, Board of Supervisors

ATTEST:

COUNTY OF PLACER

By _____
Chairperson, Board of Supervisors

Dated: _____

ATTEST:

COUNTY OF ALAMEDA

By _____
Chairperson, Board of Supervisors

Dated:

ATTEST:

COUNTY OF YOLO

By _____
Chairperson, Board of Supervisors

Dated: _____

ATTEST:

COUNTY OF ORANGE

By _____
Chairperson, Board of Supervisors

Dated: _____

ATTEST:

COUNTY OF SANTA BARBARA

By _____
Chairperson, Board of Supervisors

Dated:

ATTEST:

COUNTY OF SACRAMENTO

Dated: _____

By _____
Director Department of Human
Assistance

**WELFARE CASE DATA SYSTEM
ELECTRONIC DATA SYSTEMS CORPORATION CONTRACT
FISCAL YEAR 2003/2004**

This budget for the Welfare Case Data System/Electronic Data Systems Corporation (EDS) contract is a plan of contract expenditures based on past history and future expectations of County, State, and Federal regulations for the maintenance and development of the Case Data System. All expenditures under this contract are authorized and monitored by the Joint Committee within the state and federal guidelines.

The maximum hourly budget and contract authorization limit for Fiscal Year 2003/2004 is 69,700 hours at the rate of \$88.00 per hour. In addition, support services are also budgeted at a fixed amount of \$480,800. The individual categories act as a means for monitoring budgeted and actual expenditures. The following budget categories are closely monitored by the counties.

I.	Base Maintenance	69,700 hours (@ \$88.00/hour)	\$6,133,600
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All expenditures under this contract are authorized and monitored by the Joint Committee within the state and federal guidelines. The transfer of hours from one category to another based on the priorities and direction of the Joint Committee is expected.

A.	Standing Committee Support	9,550 hours (@\$88.00/hour)	\$840,400
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These hours include committee support which consists of hours spent on system research, program review, systems design, committee participation and presentation, and problem definition. These hours also provide for systems analysis as part of the development of proposals and preparation of initial investigations which estimate the number of programming hours for a task. The hours also are for project management and coordination of shipments for the different subsystems.

In July of 2003, the beginning of FY 03/04, there will be seven standing committees. They will be: the Joint Committee, the CalWORKs Subcommittee, the Technical Subcommittee, the MACB/MEDS Subcommittee, the SMART Subcommittee, The EBT Subcommittee and the Fiscal/Statistical Subcommittee.

B.	County Support	26,200 hours (@ \$88.00/hour)	\$2,305,600
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These hours are utilized for problem resolution and general consulting on the Case Data System, Help Desk, trouble-shooting, and county production support. In the course of operating the Case Data System, both the Social Services Departments and the Data Processing Departments of all the counties make routine inquiries and requests for assistance. User inquiries range from "how to" questions to

clarifications of user documentation and instructions. Technical questions generally deal with program logic and the technical implications of complex county procedural changes, reruns, and recovery efforts.

This time is also used for trouble-shooting and resolving miscellaneous processing anomalies arising from local installation configurations, abnormal program terminations, DOS and MVS operating software difficulties, problem programming errors, and associated communication and program shipment handling.

C.	Program Maintenance	33,950 hours (@ \$88.00/hour)	\$2,987,600
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These hours provide for the ongoing maintenance and modification of the various systems maintained by the Joint Committee. This includes reprogramming for mandates (State and/or Federal regulations and legislation and court actions). Mandates include TANF/CalWORKs, Food Stamp, Medi-Cal and EBT changes. The Budget for FY 03/04 includes 5,000 hours to continue analysis and implementation of further modifications to be made to the existing CDS system to improve the success of conversion to CalWIN.

The activities in this category include coding, testing, documentation, shipment process, checklist, and follow-up.

II.	Support Services		\$480,800
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There is no hourly rate assigned to this category. It is a set amount which provides for Computer Services relating to WCDS back-ups and storage, operating environment maintenance; administrative services in support of Joint Committee and the execution of the terms of the Agreement; composing draft minutes for the Joint Committee; furnishing supplies, materials and postage, and providing reprographics and mailing services in support of the Joint Committee, subcommittees and work groups and other Joint Committee authorized activities. The Support Services category also includes \$71,000 for the reimbursement of travel expenses of county staff in support of Joint Committee pilot and system testing and other maintenance activities.

The dollar amount for this function is set in the contract at approximately \$2,048 per month per county. The contract requires a \$5,100 increase per fiscal year for each county who joins the contract above the initially contracted 19 counties. Additionally, \$5,100 for the fiscal year will be subtracted for each county withdrawing from the agreement. Marin County terminated their participation in this Joint Maintenance Agreement in 1995/96. Nevada County terminated their participation in 1998/99.

In July of 2003, there will be 17 counties in the Joint Committee utilizing Joint Maintenance, therefore, \$480,800 will be the budgeted amount for Fiscal Year 02/03.

