



COUNTY OF SAN MATEO
Inter-Departmental Correspondence

Human Services Agency

DATE: May 4, 2006
BOARD MEETING DATE: May 23, 2006
SPECIAL NOTICE/HEARING: None
VOTE REQUIRED: Majority

TO: Honorable Board of Supervisors

FROM: Glen H. Brooks Jr., Interim Director, Human Services Agency
Mark Lane, Director, Children and Family Services

SUBJECT: Agreement with Youth and Family Enrichment Services

RECOMMENDATION:

Adopt a Resolution authorizing the execution of an Agreement with Youth and Family Enrichment Services (YFES) in the amount of \$838,000 for the provision of Differential Response services. The term of the Agreement is May 1, 2006 through June 30, 2007.

VISION ALIGNMENT:

Commitment: Ensure basic health and safety for all.

Goal 6: All children grow up healthy in safe and supportive homes and neighborhoods; and

Goal 8: Help vulnerable people, the aged, disabled, mentally ill, at-risk youth and others achieve a better quality of life.

This Agreement supports this commitment and these goals by providing prevention and early intervention services to families in San Mateo County.

Performance Measure(s):

Measure	FY 2005-06 Estimate	FY 2006-07 Projected	FY 2007-08 Projected
Percent of referred families with completed service plans and/or referral services.	N/A. Baseline data being collected beginning FY 2005-06	60%	60%
Percent of families who demonstrate an increase in family functioning as indicated by an increase in Family Assessment Screening Tool (FAST) scores.	N/A. Baseline data being collected beginning FY 2005-06	70%	75%

BACKGROUND:

In 2004, San Mateo County developed a System Improvement Plan (SIP) with the following priority areas: One - Safety and Service Array: First and foremost, protect children from abuse and neglect; Two - Permanence and Stability: Reduce re-entry into foster care; and Three - Stability: Preserve family relationships as appropriate.

Part of Priority Area One is the implementation of Differential Response (DR). DR is a three-tiered response to allegations of child abuse. Depending on the level of risk, cases will be referred to the community, the social worker or both. With support from the community, families will be able to access preventive and support services.

On March 28, 2005, DR was implemented in two pilot areas as Phase One – Redwood City zip code area 94063 and Daly City zip code area 94014. With the success of the pilot phase, planning began for the second phase of the implementation to expand DR to the entire two cities.

On December 7, 2005, a Request for Proposal was released to implement DR in the entire County, excluding the cities of Daly City and Redwood City (see attached RFP Matrix).

DISCUSSION:

On February 7, 2006, after evaluating proposals submitted in response to the RFP, it was recommended that the County enter into a contract with YFES to provide DR services to cover those areas of San Mateo County that were not covered by Redwood City and Daly City pilot expansions. HSA also recommended that North Street Resource Center be awarded a contract to provide DR services to the South Coast, Pescadero, Loma Mar, San Gregorio and La Honda and this will be through a separate Agreement. This will allow HSA to implement the third and final phase of the DR expansion. With full DR implementation, families who are in need of preventive and supportive services will receive case management in order to help prevent their involvement with the Child Welfare System in the future. These services will also reduce the number of multiple referrals for individual families.

The Agreement includes all provisions that are required by county ordinance and administrative memoranda, including but not limited to insurance, hold harmless, non-discrimination, equal benefits and jury service policy.

FISCAL IMPACT:

The term of this Agreement is May 1, 2006 through June 30, 2007 and involves expenditures of \$98,000 for FY 2005-06 and \$740,000 in expenditures for FY 2006-07, for a total expenditure of \$838,000.

As the Request for Proposals (RFP) and contract negotiations had not yet been finalized at the time the Agency's FY 2005-06 budget was adopted, the \$98,000 expenditure for the period May 1, 2006 through June 30, 2006 was not appropriated in the Agency's FY 2005-06 Adopted Budget. However, there is sufficient appropriation, based on year-end expenditure projections, to absorb the additional cost.

The FY 2005-06 expenditures of \$98,000 will be fully funded with state revenue available for use for Differential Response. Appropriations and full funding from state and federal revenue for FY 2006-07 is included as part of the proposed FY 2006-07 budget. There is no Net County Cost.

Request for Proposal Matrix

1.	General Description of RFP	Differential Response Case Management
2.	List key evaluation criteria	Proposals were evaluated based on the following: <ul style="list-style-type: none"> • Individual or agency qualifications including organizational and financial viability • Ability to serve the identified population • Coverage of the geographic area • Program description • Collaboration with other agencies • Agency capacity • Cost effectiveness and budget
3.	Where advertised	a. Peninsula-Examiner on December 9, 2005
4.	In addition to any advertisement, list others to whom RFP was sent	Over 300 non-profit organizations and cities
5.	Total number sent to prospective proposers	12
6.	Number of proposals received	4
7.	Who evaluated the proposals	a. Alexis Halley, Manager, Planning and Evaluation b. Denise Rios, Human Services Analyst, Alcohol and Other Drug c. Jerry Lindner, Supervisor, Children and Family Services d. Mary Hansell, Deputy Director, Public Health e. Victoria Mejia, Administrative Analyst, Contra Costa, Children and Family Services