AMENDMENT TO AGREEMENT BETWEEN THE COUNTY OF SAN MATEO AND WOMEN'S RECOVERY ASSOCIATION

THIS AMENDMENT TO	THE AGREEMENT, entered into this day of
, 20, l	by and between the COUNTY OF SAN MATEO, hereinafter
called "County," and Women's Recovery Association, hereinafter called "Contractor";	

WITNESSETH:

WHEREAS, pursuant to Government Code, Section 31000, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof; and

WHEREAS, ON August 15, 2006, under resolution # 068220, the parties entered into a Proposition 36/SB223 Fee For Service Agreement; and

WHEREAS, the parties wish to amend the Agreement to add additional services; the sum of \$51,814 for FY 2006-07; and the sum of \$813,058, for the first half of FY 2007-08; for a new total obligation of \$2,448,541; and to extend the term to 12/31/07.

NOW, THEREFORE, IT IS HEREBY AGREED BY THE PARTIES HERETO AS FOLLOWS:

1. The following exhibits are attached hereto and incorporated by reference herein:

Exhibit A: Description of Services - Substance Abuse and Crime Prevention

Act (SACPA) - Proposition 36 and Substance Abuse Treatment is hereby deleted and replaced in its entirety by Exhibit A-1, attached

hereto.

Exhibit B: Description of Services - Reimbursement Provisions and Rates of

Payment for Substance Abuse and Crime Prevention Act (SACPA) -

Proposition 36 is hereby deleted and replaced in its entirety by

Exhibit B-1, attached hereto.

Attachment 3: HIV/AIDS Services is hereby deleted and replaced in its entirety by

Attachment 3-1.

Attachment 4: Payment and Monitoring Procedures is hereby deleted and

replaced in its entirety by Attachment 4-1.

Attachment 5: Program Specific Requirements is hereby deleted and replaced in

its entirety by Attachment 5-1.

2. The end of the Term date is changed throughout the Agreement as follows:

The end of the term shall change, wherever reflected in the Agreement as 6/30/07 to the new end term of 12/31/2007.

3. Section 3. <u>Payment, Paragraph A. 1</u> and 2, are hereby amended to read as follows:

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- 1. Two Million Two Hundred and Seven Thousand Six Hundred and Thirty Dollars (\$2,207,630) for SACPA/Proposition 36 funded alcohol and drug treatment and prevention services described in Exhibits A-1 and B-1 for the Contract term.
- 2. Two Hundred and Forty Thousand Nine Hundred and Eleven Dollars (\$240,911) for SB 223 funded drug testing services described in Exhibit C for the Contract term.
- **4.** All other terms and conditions of the agreement dated 8/15/2006, between the County and Contractor shall remain in full force and effect.

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IN WITNESS WHEREOF, the parties hereto, by their duly authorized representatives, have affixed their hands.

	COUNTY OF SAN MATEO
	By:
	Date:
ATTEST:	
By: Clerk of Said Board	
Women's Recovery Association	
Contractor's Signature	
Date:	

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EXHIBIT A-1 - DESCRIPTION OF SERVICES

Substance Abuse and Crime Prevention Act (SACPA)- Proposition 36
And Offender Treatment Program (SACPA OTP) - Proposition 36
(Fee For Service Agreement)

WOMEN'S RECOVERY ASSOCIATION

March 1, 2007 through November 30, 2007 (SACPA OTP) July 1, 2007 through December 31, 2007 (SACPA)

The rates and service parameters described in this Exhibit are consistent with the County's SACPA/Proposition 36 Plan. Any modification of rates and/or service parameters will be in the form of an Amendment to the Agreement.

Maximum length of stay in any level of treatment is a 90 calendar day period. An extension beyond the 90 day period may be granted by written approval from the Alcohol and Other Drug Services (AOD) Administrator, but this will not occur without Contractor's written request outlining and justifying the client's clinical need.

I. General Provisions:

In providing services under this agreement, Contractor will:

- A. Comply with the California Department of Alcohol and Drug Programs (ADP) Emergency Adoption of Chapter 2.5, commencing with Section 9500, Division 4, Title 9, California Code of Regulations Substance Abuse and Crime Prevention Act of 2000, and OMB Circulars A-87 and A-122.
- B. Ensure that the treatment provider contracts contain references to Title 9, CCR, Section 9532(b)(a) so that the contractor is aware of the program requirements for the assessment and collection of client fees to offset treatment costs
- C. If providing substance abuse testing/urinalysis, provide such services in accordance with the California Health and Safety Code requirements for the Substance Abuse Treatment and Testing Accountability (SATTA) program, and the revised County Plan for SACPA/Proposition 36 services.
- D. Provide services consistent with ADP Certification and/or Licensing Standards.
- E. Possess and maintain the appropriate licensure and/or certification required to provide the services described below prior to the provision of such services.
- F. Admit individuals, hereinafter referred to as "program participants," who are referred by the County to Contractor for these services.
- G. Provide services at locations in San Mateo County mutually agreed upon by County and Contractor.
- H. Transfer program participants between modalities and programs only upon the written approval of the County.
- I. Provide services under this contract for a period of no more than 90 days. Provision of services beyond 90 days requires prior written authorization by County.
- J. Provide services that are culturally and language appropriate for the individuals referred.

II. Services:

CONTRACTOR WILL PROVIDE ALCOHOL AND DRUG TREATMENT SERVICES AS FOLLOWS:

A. LEVEL 1- BASIC NONRESIDENTIAL TREATMENT SERVICES:

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PROVIDE THE FOLLOWING SERVICES TO EACH PARTICIPANT REFERRED FOR LEVEL 1 TREATMENT SERVICES:

- 1. A one hour individual intake assessment utilizing the Addiction Severity Index (ASI).
- 2. Either of the following treatment options based upon program participant need:
 - a. 24 one and one half hour weekly group counseling sessions, two per week, and six half hour individual sessions.
 - b. 12 one and one half hour weekly group counseling sessions, one per week, and 11 one half hour individual sessions, one per week.
- 3. Content of treatment services utilizing a curriculum approved by AOD, indicated below:

RECOVERY EDUCATION- CURRICULUM

- a. Proposition 36 Orientation
- b. County Services (Mental Health, Homelessness and Entitlement)
- c. Addicts and Addiction
- d. The Disease of Addiction & Its Effects
- e. Your Body Chemistry & Recovery
- f. Addictive Thinking Patterns
- g. Internal & External Triggers
- h. 12-step & Spirituality
- i. Emotional Sobriety I (Anger & Resentment)
- j. Emotional Sobriety II (Guilt & Shame)
- k. Understanding Depression & Anxiety
- I. Rigorous Honesty
- m. Making Changes & Developing a Plan
- n. Beginning the Transition to Lifelong Change and Recovery
- 4. A one hour program participant exit assessment upon program completion.
- Random drug testing in accordance with SB 223 guidelines and Contractor's approved Drug Testing Plan. A positive drug test result that a program participants current level of care is not adequate and that the participants treatment plan should be adjusted.
- 6. Coordination with County AOD/Probation/Parole as required. This includes coordination with the AOD OTP Case Manager to increase supervision of program participants throughout the treatment process to improve retention in and completion of treatment.
- 7. Referral to ancillary services as appropriate, including: recovery support programs, mental health services, vocational services and family services, legal support, literacy assistance, English as a second language (ESL) classes, the County's Family Self-Sufficiency Team, parenting classes, educational training and job search.
- 8. Required attendance at a minimum of six self-help group meetings.
- 9. ASI follow-up at six months after intake for each program participant.

B. Level 2 - Day Treatment Services:

PROVIDE THE FOLLOWING SERVICES TO EACH PARTICIPANT REFERRED FOR LEVEL 2 TREATMENT SERVICES:

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- 1. Three to five visits per week for a period of three to five hours per visit, based upon client need. Each client will receive a minimum of 15 treatment hours per week, unless prior written approval is granted by the AOD Administrator or designee.
- 2. Content of treatment services utilizing a curriculum approved by AOD, indicated below:

RECOVERY EDUCATION- CURRICULUM

During the 90 calendar days of treatment the curriculum topics shall include, but not be limited to, the following:

- a. Proposition 36 Orientation
- b. County Services (Mental Health, Homelessness and Entitlement)
- c. Addicts and Addiction
- d. The Disease of Addiction & Its Effects
- e. Your Body Chemistry & Recovery
- f. Addictive Thinking Patterns
- g. Internal & External Triggers
- h. 12-step & Spirituality
- i. Emotional Sobriety I (Anger & Resentment)
- j. Emotional Sobriety II (Guilt & Shame)
- k. Understanding Depression & Anxiety
- I. Rigorous Honesty
- m. Making Changes & Developing a Plan
- n. Beginning the Transition to Lifelong Change and Recovery
- o. Trauma and PTSD
- p. Socialization skills
- q. Anger Management
- r. Stress Management
- s. Health Issues Related to Substance Use
- t. Grief and Loss
- 3. Random drug testing in accordance with SB 223 guidelines and Contractor's approved Drug Testing Plan. A positive drug test result may indicated that a program participants current level of care is not adequate and that the participants treatment plan should be adjusted.
- 4. Coordination with County AOD/Probation/Parole as required. This includes coordination with the AOD OTP Case Manager to increase supervision of program participants throughout the treatment process to improve retention and completion in treatment.
- 5. Required attendance at a minimum of six self-help group meetings.
- 6. A one hour individual exit assessment upon program completion.
- 7. Referral to ancillary services as appropriate including: recovery support programs, mental health services, vocational services and family services, legal support, literacy assistance, English as a Second Language (ESL) classes, the County's Family Self-Sufficiency Team, parenting classes, educational training and job search.
- 8. ASI follow-up at six months after intake for each program participant.

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C. Level 3- Residential Treatment:

PROVIDE THE FOLLOWING SERVICES TO EACH PARTICIPANT REFERRED FOR LEVEL 3 TREATMENT SERVICES:

1. Content of treatment services utilizing a curriculum approved by AOD, indicated below:

RECOVERY EDUCATION- CURRICULUM

During the 90 calendar days of treatment the curriculum topics shall include, but not be limited to, the following:

- a. Proposition 36 Orientation
- b. County Services (Mental Health, Homelessness and Entitlement)
- c. Addicts and Addiction
- d. The Disease of Addiction & Its Effects
- e. Your Body Chemistry & Recovery
- f. Addictive Thinking Patterns
- g. Internal & External Triggers
- h. 12-step & Spirituality
- i. Emotional Sobriety I (Anger & Resentment)
- j. Emotional Sobriety II (Guilt & Shame)
- k. Understanding Depression & Anxiety
- I. Rigorous Honesty
- m. Making Changes & Developing a Plan
- n. Beginning the Transition to Lifelong Change and Recovery
- o. Trauma and PTSD
- p. Socialization skills
- q. Anger Management
- r. Stress Management
- s. Health Issues Related to Substance Use
- t. Grief and Loss
- u. A one hour individual exit assessment upon program completion
- 2. Random drug testing in accordance with SB 223 guidelines and Contractor's approved Drug Testing Plan. A positive drug test result may indicate that a program participants current level of care is not adequate and that the participants treatment plan should be adjusted.
- Coordination with County AOD/Probation/Parole as required. This includes coordination with the AOD OTP Case Manager to increase supervision of program participants throughout the treatment process to improve retention and completion in treatment.
- 4. A one hour individual exit assessment upon program completion
- 5. Referral to ancillary services as appropriate including: recovery support programs, self-help groups, mental health services, vocational services and family services, legal support, literacy assistance, ESL classes, the County's Family Self-Sufficiency Team, parenting classes, educational training and job search.
- 6. ASI follow-up at six months after intake for each program participant.

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EXHIBIT B-1 - DESCRIPTION OF SERVICES

Reimbursement Provisions and Rates of Payment for Substance Abuse and Crime Prevention Act (SACPA)- Proposition 36

And Offender Treatment Program (SACPA OTP) - Proposition 36 (Fee For Service Agreement)

WOMEN'S RECOVERY ASSOCIATION

March 1, 2007 through November 30, 2007 (SACPA OTP) July 1, 2007 through December 31, 2007 (SACPA)

I. GENERAL REIMBURSEMENT PROVISIONS:

- A. Contractor will be reimbursed only for services provided to participants referred to Contractor in writing by County. Contractor will not be reimbursed for any services provided to any participant not referred to Contractor in writing by County.
- B. In no instance will County reimburse Contractor for services provided to participants prior to the completion of written referral by County.
- C. In no instance will County reimburse Contractor for a service session the program participant did not attend (a "no-show").
- D. County will reimburse Contractor consistent with Alcohol and Drug Program (ADP) Bulletin No. 01-17.
- E. Contractor will maintain a billing and record keeping system that documents by individual instance of service to each individual participant the services provided under this contract. All record keeping and billing for SACPA OTP participants will be tracked separately from that of SACPA (non-OTP) participants.
- F. Contractor will submit to County by the tenth day of the month following the month services were provided an invoice for reimbursement of treatment services in format specified by County.
- G. At option of the County, Contractor will submit to County by the tenth day of the month following the month services were provided supplemental statistical information in format specified by County. This information will include but is not limited to: program participant show-up rates, program participant retention rates, and program participant completion rates.

II. RATES OF PAYMENT:

Payment rates for services described in Exhibit A-1 are as follows:

- A. Section I. Level I Treatment:
 - 1. \$30 per client for each one and one half hour group session attended within the approved treatment period.
 - 2. \$40 per client for each one half hour individual session attended within the approved treatment period.
 - 3. \$80 per one hour intake assessment
 - 4. \$80 per one hour exit assessment
- B. Section II. Level II Treatment:
 - 1. \$85 per client for each day treatment visit completed within the approved treatment period.
- C. Section III. Level III Treatment:
 - 1. \$80 per client for each residential treatment day completed within the approved treatment period.

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2. Residential Treatment for Participants with Co-Occurring Disorders: \$118 per client per day completed within the approved treatment.

III. CONTRACTOR'S MONTHLY ITEMIZED BILL WILL INCLUDE THE FOLLOWING:

- A. Drug and Alcohol Information System for You (DAISY) ID Number and name of program participants receiving SACPA or SACPA OTP funded services, by modality, and the name of the referring County Alcohol and Drug Case Manager.
- B. Dates services were provided, the number of bed days provided for residential or number of visit days provided for day treatment services, broken down by program participant, by modality.
- C. Number of groups and individual counseling hours provided for day treatment services.
- D. Total amount of the bill for each month, by modality.
- E. Contractor will submit itemized bill and invoice statement by the tenth day of the month following the month services were provided. Bills and invoices will be submitted to the Alcohol and Drug Services office for approval and processing for payment.

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ATTACHMENT 3-1 HIV/AIDS Services (Fee For Service Agreements) WOMEN'S RECOVERY ASSOCIATION July 1, 2006 through December 31, 2007

- I. Contractor will provide the following HIV/AIDS services which are part of all Contractors basic alcohol and drug treatment program(s):
 - A. Contractor's staff will attend a minimum of two (2) hours of HIV update training specifically designed for counselors in alcohol and drug recovery programs. This requirement may be met by attendance at the San Mateo County AIDS Program inservice for alcohol and drug treatment staff, or equivalent training approved by the AIDS program monitor. Seventy-five percent (75%) of Contractor's staff will receive this training.
 - A. Contractor will make available to each program participant (and families as appropriate) individual HIV/AIDS education as a recovery issue, risk assessment and prevention education, culturally sensitive informational materials, and necessary knowledge and skills for attitude and behavior change. Contractor must have up-to-date information readily available for participants on HIV testing and counseling, needle exchange programs and written information on HIV/AIDS and Hepatitis A, B, C and Sexually Transmitted Diseases (STD). Contractor must also make access to condoms available to all program participants.
 - B. Contractor will consult with San Mateo County AIDS Program to determine the best way for the AIDS Program, or Contractor's staff trained by the AIDS Program, to deliver HIV/AIDS group education to program participants. HIV/AIDS group education for participants will occur monthly for two (2) hours, with participant attendance expected. Group education will be designed with recovery as a focus, and will include culturally sensitive informational materials, and necessary knowledge and skills for attitude and behavior change.
 - C. Contractor will coordinate with the Alcohol and Drug AIDS program monitor, and San Mateo County AIDS Program to develop a plan for either on-site or easy access to HIV antibody testing including phlebotomy, for program participants through the County AIDS Program HIV testing services. HIV antibody testing and counseling will be conducted according to California State Law including HIV testing/AIDS confidentiality laws, and California State Office of AIDS guidelines by certified HIV counselors.

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ATTACHMENT 4-1

Payment and Monitoring Procedures (Fee For Service Agreement) WOMEN'S RECOVERY ASSOCIATION July 1, 2006 through December 31, 2007

I. <u>Final Settlement Payment</u>

Final settlement payment for this Agreement shall be no greater than the actual net allowable costs for actual or accrued expenditures made pursuant to the annual budget for contracted services submitted by Contractor for the term of the Agreement. Actual net allowable costs will be determined by the final/year-end Cost Report.

II. Required Fiscal Documentation

- A. Prior to execution of this Agreement, Contractor will have submitted to County for review and approval an annual budget covering all contracted services under this Agreement.
- A. Contractor will submit to County a final/year-end Cost Report no later than August 15, 2007 for fiscal year 2006/2007 and August 15, 2008 for fiscal year 2007-08.
- B. Contractor's final/year-end Cost Report may serve as Contractor's final budget revision upon approval of the AODS Administrator or designee. Subject to paragraph 4.B. of the body of this Agreement, Contractor may transfer funds between personnel and operating expenses in the final year-end Cost Report.

III. Withholding Payment for Failure to Submit Reports

- A. County may withhold all or part of Contractor's monthly payment if Contractor fails to submit timely satisfactorily completed reports during the term of this Agreement or the term(s) of previous Agreements, including but not limited to:
 - 1. Annual budget proposal;
 - 1. Cost allocation plan;
 - 2. California Outcomes Measurement System (CalOMS) client records;
 - 3. Quarterly reports:
 - 4. Final/Year-end Cost Report; and
 - 5. Addiction Severity Index (ASI) at intake and 6-month follow-up after intake (or documented attempts at follow-up).
- A. County will release to Contractor any payments withheld under this section to Contractor when County verifies that Contractor has submitted all required documents.

IV. Documentation Required for Payment

- A. County shall pay Contractor within 30 days of receipt of invoice, provided invoice is accurate and any supporting documentation required for payment of invoice is also accurate.
- A. Invoices and/or supporting documentation that are inaccurate or contain inconsistencies must be corrected by Contractor and a new invoice submitted prior to payment.

V. Procedures in the Event of Non-renewal of Agreement

A. County shall provide Contractor with 30 days notice of its intent not to renew this Agreement or to contract with Contractor for any of the modalities described in the

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Agreement in the following fiscal year, and County may withhold all or part of Contractor's final payment until:

- 1. Contractor satisfactorily submits all reports required by this Agreement and until County has reviewed all of these reports, including the final/Year End Cost Report.
- 2. Federal, state, or county government complete any audit that has been commissioned or is underway and submits the audit report, and County has reviewed said audit report.
- In the events of audits, set forth above, payment of amounts due and owing under the Agreement on the final invoice shall not be withheld more than 180 days from notice of termination of the Agreement or from expiration of the term.

V. <u>Contractor's Risk in Providing Extra Services</u>

Services provided by Contractor more than 30 days after County has given notice of termination, in excess of County's maximum contractual financial obligation, or in excess of Contractor's contractual responsibility are solely at Contractor's risk and financial responsibility, unless said extra services are specifically authorized in writing by the County and reflected in a duly executed Amendment to this Agreement.

VI. CONTRACTOR'S RESPONSIBILITIES

- A. Reporting Requirements for Alcohol and Drug Treatment Services:
 - 1. Submit to County the monthly units of service report describing actual delivery of services provided under the Exhibits herein. Submit report within ten calendar days after the end of each month.
 - 1. Effective July 1, 2007 ADP will only accept DATAR Reports submitted electronically via the web. Treatment programs are required to send monthly DATAR information to ADP by the tenth of the following month of service delivery.
 - 2. Submit to County a quarterly report utilizing the Quarterly Report Form developed by Alcohol and Other Drug Services (AODS). The Quarterly Report shall include expenses, revenues and units of service reports outlining expenditures made and describing actual delivery of services provided under the Exhibits. It will also include a narrative report as outlined in the Quarterly Report Form. Reports are due on the following dates for each quarter in fiscal year 2006/2007:
 - First Quarter: October 23, 2006
 - Second Quarter: January 22, 2007
 - ➤ Third Quarter: April 23, 2007
 - Fourth Quarter: July 23, 2007

Reports are due on the following dates for each quarter in fiscal year 2007-08:

First Quarter: October 22, 2007Second Quarter: January 21, 2008

VIII. COUNTY'S RESPONSIBILITIES

- A. A County program liaison will monitor the submission of all correspondence required in this Agreement, including, but not limited to:
 - 1. Quarterly Treatment Reports;
 - 1. Financial reports such as annual budgets, cost allocation plans, and cost reports;
 - 2. Incident reports;

- 3. Outcome data;
- 4. Monthly DATAR Reports
- 5. Other requested reports
- B. A County program liaison may visit Contractor during the contract term. The visits shall be for the purpose of reviewing any aspect of Contractor's program operations. The visit may include, but is not limited to:
 - 1. Review all pertinent participant records.
 - 2. Conduct appropriate interviews/discussions with participants served by Contractor.
 - 3. Review and monitor all correspondence and reports submitted by Contractor related to Contractor's services provided under this Agreement.
 - 4. Meet with appropriate program management and operations staff.
 - 5. Conduct site visit(s) to Contractor's program(s) at least once during the term of the Agreement to review all aspects of program operations. Site visit(s) may include a review of Contractor's programmatic and fiscal documentation related to required reports on services specified in the Exhibits.
 - a. Provide a written site review report documenting areas of compliance and any necessary corrective action(s) required.
 - 6. A County program liaison may attend an organized activity of a selected component or selected components of Contractor's program(s) at least once during the contract term.
- C. AODS will conduct periodic mandatory <u>treatment</u> provider meetings with representatives of all contracted service providers and appropriate staff.
- D. Provide ongoing technical assistance as needed.
- E. AODS shall act as intermediary on behalf of each contracted alcohol and drug service provider in the submission of the California Outcomes Measurement System (CalOMS) data submissions to the State of California.

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ATTACHMENT 5-1

Program Specific Requirements (Fee For Service Agreement) WOMEN'S RECOVERY ASSOCIATION July 1, 2006 through December 31, 2007

I. GENERAL ADMINISTRATIVE REQUIREMENTS

- A. Attend each of the following meetings:
 - 1. Contractor shall attend periodic mandatory meetings; and
 - 2. Drug and Alcohol Information System for You (DAISY) User Group meeting.
 - 3. Other meetings as required by the County
- B. Contractor shall acknowledge the San Mateo County Alcohol and Other Drug Services (AODS) and/or the County of San Mateo as a funding source on newly developed promotional materials.
- C. Subcontracting requirements:
 - Pursuant to paragraph 12 of the body of this Agreement, Contractor may subcontract for provision of services described in this Agreement with written approval of the Director of the Human Services Agency or her designee. If Contractor subcontracts for any services under this Agreement, Contractor will guarantee that any and all subcontractors have and maintain the same level of insurance coverage required of the Contractor under this Agreement. Contractor and County will be listed as additional insured on all applicable insurance of subcontractor.

II. ADMINISTRATIVE REQUIREMENTS FOR TREATMENT PROGRAMS

- A. Contractor shall maintain alcohol and drug treatment program client records that include the following:
 - 1. Intake form (to include California Outcome Measures System (CalOMS) data elements);
 - 2. Signed fee determination;
 - 3. Redetermination of fee every twelve (12) months or when requested by clients (except for residential treatment):
 - 4. Health questionnaire;
 - 5. Social history including employment, and criminal history;
 - 6. Alcohol and drug history;
 - 7. Presenting problem;
 - 8. Completed baseline Addiction Severity Index (ASI), and 6 month follow-up;
 - 9. Recovery/ treatment plan;
 - 10. Progress notes;
 - 11. Closure summary/discharge plan;
 - 12. Documented quarterly quality assurance review by consultant/supervisor;
 - 13. Signed release(s) of information as required:
 - 14. Signed consent to treatment; and
 - 15. Signed confidentiality agreement(s).
- B. Contractor will be in compliance with the DAISY Web-Based Application.
 - Contractor must participate and be in compliance with the Drug and Alcohol DAISY system. DAISY is a centralized web-based application utilized by the County of San Mateo, Human Services Agency, Alcohol and Other Drug Services to manage client and provider information. Compliance includes achieving minimum hardware and connectivity specifications, attending trainings offered by the County, entering

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contractor and client data into the DAISY system, and utilizing DAISY to store client information, facilitate referrals, manage contractor waiting lists, and generate reports. The County will provide technical assistance and offer trainings on a regular basis to contracted agencies. Contractor shall ensure their appropriate staff attends the DAISY User Group and other scheduled trainings as appropriate. Contractor shall maintain an ongoing compliance with DAISY.

- Contractor will fully comply with all applicable laws, regulations and mandates governing Confidentiality of Alcohol and Drug Abuse Patient Records, including but not limited to 42 C.F.R. Part 2, the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), 45 C.F.R. pts 160 & 164, and applicable sections of the California Health & Safety Code.
- C. Administer the ASI to all treatment program clients who were not assessed via an ASI within 30 days prior to admission to Contractor's program(s). Submit follow up reports on data collected at 6 month follow-up as directed by the County AODS Administrator or designee.
- D. Make efforts to diversify program revenue sources.
- E. Comply with applicable California Department of Alcohol and Drug Programs certification and/or licensure requirements for Contractor's alcohol and drug treatment program(s).
- F. Individuals will not be refused Contractor's basic alcohol and drug treatment services based on the individual's inability to pay. Contractor's basic alcohol and drug treatment plan will be submitted to, and approved by the County AODS Administrator or designee.
- G. In the event that a participant appeals the manner or amount of his/her fee determination, contractor's will abide by the decision of the AODS Administrator or designee. Fee determination shall be based on a fee schedule approved by County.
- H. Effective July 1, 2007 ADP will only accept DATAR Reports submitted electronically via its web-based DATAR reporting system. Treatment programs are required to send monthly DATAR information to ADP by the tenth of the following month of service delivery.

III. PROGRAM CERTIFICATION

In performing the services described in the Exhibits, Contractor shall perform the following services and abide by the following provisions:

A. Program Requirements:

- 1. Commence new program services no later than 90 days after initiation of any start-up activities that are funded by County.
- 1. Make use of available community resources, including recreational resources.
- 2. Operate program(s) during times that provide reasonable accessibility for program participants with hours of operation posted in a conspicuous location.
- 3. Perform outreach activities to encourage individuals in need of alcohol and/or other drug services to reach these services.
- B. Program participants who fall into the following categories will be considered to have a cooccurring disorder. Contractor will abide by the following definitions and protocol for such individuals:
 - 1. Definition of co-occurring disorder:
 - a. An individual is considered to have a co-occurring disorder if they have both a DSM-IV mental health diagnosis and a DSM-IV substance use disorder diagnosis. These diagnoses, along with assessment of current acuity of symptoms and behavioral management issues, will be considered when determining the appropriate level of care for each client. These individuals may or may not be in prescribed medications.

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b. Individuals who have a diagnosis of Antisocial Personality Disorder, Mental Retardation, Learning Disorders, Autistic Disorders, Delirium, Dementia or Amnestic and other Cognitive Disorders and Substance Use Disorders, but none of the psychiatric diagnoses noted above, are considered to have a co-occurring disorder for the purposes of this protocol.

C. Administrative Requirements:

1. Provide statistical information upon reasonable request of County.

D. Facility Requirements:

- 1. Maintain wheelchair accessibility to program activities according to governing law, including the Americans With Disabilities Act (ADA), as applicable.
- 1. Provide service site(s) that will promote attainment of Contractor's program objectives. Arrange the physical environment to support those activities.
- 2. Decrease program costs when possible by procuring items at no cost from County surplus stores and by accepting delivery of such items by County.

E. Governance and Operational Requirements:

- Comply with all federal, state and San Mateo County governmental agencies regulations and requirements including applicable provisions of the County's Combined Negotiated Net Amount and Drug Medi-Cal Contract that are or become effective during the term of the contract that relate to providing publicly funded alcohol and drug services.
- 2. Develop and enforce written policies and procedures, to be maintained in an operations manual available to all staff and volunteers. Include the following:
 - a. A conflict of interest policy applicable to all of Contractor's program employees, which includes, but is not limited to, financial conflict of interest.
 - b. Personnel policies that discuss the following:
 - 1) Criteria regarding employment of disabled people, including recovering alcohol and drug abusers, for each position, including the minimum length of recovery required for each position.
 - a) Include criteria regarding the employment of current program participants.
 - Criteria describing the required academic and/or experiential background of Contractor's program treatment and prevention staff in alcohol and drug use and related problems, including recognition of referral criteria such as jaundice, convulsions, disorientation.
 - c. Program eligibility standards and policies and procedures for admission to and termination from the program.
 - d. Procedures for obtaining medical, psychiatric evaluation and emergency services.
 - e. Policies for maintaining participant records consistent with State and Federal laws. Surrender such records to County should Contractor's program cease operations.
 - f. A statement of participant's rights and the grievance procedure utilized to respond to complaints. The statement and the grievance procedure must be available to program participants.
 - g. A confidentiality policy that complies with all applicable state and federal laws and regulations, including but not limited to the following:
 - 1) 42 Code of Federal Regulation (CFR) regulations related to Confidentiality of Alcohol and Drug Abuse Patient Records.
 - 2) Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), 45 CFR pts 160 & 164, and applicable sections of the California Health & Safety Code.

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- 3) California Mandated Blood Testing and Confidentiality to Protect Public Health Act of 1985 and all amendments, regarding AIDS/HIV issues.
- 4) Health and Safety Code Section 11812(c).
- h. A prevention and recovery philosophy by which Contractor will maintain program structure, operation and staffing.
 - Contractor agrees that the use, sale, or distribution of alcohol and illicit drugs will be prohibited on all program premises; and at any event that is sponsored by or on behalf of Contractor's program (unless otherwise agreed upon in writing by the Alcohol and Drug Services Administrator).
 - 2) Contractor agrees that all materials utilized by Contractor and that all activities conducted by Contractor will not promote the use of alcohol or illicit drugs.
 - 3) Contractor agrees not to accept any donations (including, but not limited to, money, goods, services, promotional materials, entertainment or use of any goods) from any company or organization whose principal business is the manufacture, sale, distribution or promotion of alcohol or tobacco, including but not limited to, companies of the alcohol or tobacco industries.
- i. A policy statement on smoking in program facilities and during program activities.
- j. A policy statement on the use of medically-prescribed drugs for dually diagnosed participants or participants who have other medical problems.
- k. A policy statement on prevention of violence in the workplace.

F. Conflict of Interest Requirements:

- 1. If Contractor is a nonprofit agency, Contractor will comply with the California Corporations Code on Non-Profit Corporations.
- 2. Do not permit any member of Contractor's governing board to have or acquire, directly or indirectly, any personal financial interest in the performance of this Agreement, as by providing goods or services for compensation, or otherwise, without having first disclosed the same to the governing board.
- 3. Disclose to County in writing, within 14 calendar days of the occurrence of any of the following circumstances:
 - a. When any of the following persons or organizations performs for compensation any administrative or operational functions for Contractor with respect to the performance of this contract (including, but not limited to, fiscal accounting or bookkeeping functions).
 - 1) Any member of Contractor's governing board.
 - 2) Any person who is related by blood or marriage to a manager or a member of Contractor's governing board.
 - Any organization in which any person who is related by blood or marriage to a manager or member of Contractor's governing board has a substantial personal financial interest.
 - b. When Contractor enters into any agreement for the acquisition of goods or services for more consideration that would be paid for equivalent goods or services on the open market.
- 4. If the AODS Administrator reasonably determines that any activity constitutes a conflict of interest which is detrimental to program participants, program implementation or program functioning, County may require Contractor to cease said activity.
- 5. If Contractor does not cooperate with any of the provisions of paragraphs 1 through 4 of this section, County may withhold payment subsequent to Contractor's non-cooperation.

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County will describe intention to withhold payment with justification in writing to Contractor.

IV. FISCAL CERTIFICATIONS

In performing the services described in the Exhibits, Contractor shall perform the following services and abide by the following provisions:

- A. In the event that Contractor's program owes money to any County agency for services or goods received specifically pursuant to this Agreement or owes money based on any audit as described in paragraph IV.A.2. below, County may, at its option, deduct the amount owed from any payment due to Contractor or that will become due to Contractor under this Agreement.
 - 1. In the event that Contractor has already received payment for services, Contractor shall promptly refund to County, upon County's request, the amount to be withheld.
 - 2. In the event that the federal, state or San Mateo County government performs an audit of Contractor's program provided pursuant to this Agreement, and determines that funds should be withheld from County due to Contractor's performance, Contractor shall be liable to County for the full amount of the funds withheld.
- B. Maintain all financial records, perform all cost allocations and complete all financial reports according to standard accounting practices, as well as the California Department of Alcohol and Drug Programs Alcohol Services Reporting System Manual (ASRS) and the Federal Office of Management and Budgets (OMB) Circular Nos. A-133.
- C. If it is deemed necessary by the Alcohol and Drug Services Administrator, hire a Certified Public Accountant to perform a fully certified audit of Contractor's program at Contractor's expense.
 - 1. Contractor will perform audit according to standard accounting practices.
 - 2. This expense is an allowable cost in Contractor's program budget.
 - If County reasonably believes that the governing board may not have met its fiduciary and/or other contractual responsibilities, the Alcohol and Drug Services Administrator may reserve the right to develop the use of said audit and to approve the selection of the auditor.
- D. If Contractor receives FIVE HUNDRED THOUSAND DOLLARS (\$500,000) or more in federal funds in a fiscal year, Contractor must have a single audit in accordance with Circular No. A-133. If Contractor is a non-profit organization with only one federal program, the audit can be made for that one program only.
 - 1. Contractors receiving annually an aggregate of ONE HUNDRED FIFTY THOUSAND DOLLARS (\$150,000) or more of funds from the County must have a financial audit.
 - 2. All audits must be conducted in accordance with government Auditing Standards (1994 Revision), prescribed by the U.S. Comptroller General, covering all County programs.
 - 3. Contractor may conduct audit either annually or bi-annually. If Contractor conducts audit biannually, audit must cover a two-year period.
 - 4. Audit reports will identify each County program covered by the audit, including contract amounts and contract periods.
 - 5. If a funding source has more stringent and specific audit requirements than the audit requirements set forth in paragraphs D.1 through 3, directly above, those audit requirements shall apply in addition to the audit requirements set forth herein.
 - 6. Contractor will permit independent auditors to have access to Contractor's records and financial statements as necessary to comply with all applicable audit requirements.

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- 7. The cost of the audit must be reasonable and is an allowable cost in Contractor's program budget.
- 8. Contractor will submit a copy of the audit report to County no later than November 15, 2007 for fiscal year 2006-07 and November 15, 2008 for fiscal year 2007-08.
- E. Make no capital equipment purchases not already included in Contractor's approved budget, with contract funds, without prior written approval from the Director of Human Services or his or her designee.
 - 1. County has the option to retain ownership of capital equipment purchased with contract funds.
- F. Contractor will spend no contract funds on fundraising.

V. <u>Unusual Incidents Policy</u>

Contractor shall comply with Title 9, section 10561(b) (1) of the California Code of Regulations, and shall report any unusual incidents occurring in connection with the performance of this Agreement with regards to Contractor's program(s), within twenty-four (24) hours of the incident, as well as a written report to the County AODS Administrator or designee, within seven (7) calendar days of any unusual incident.

- A. Unusual incidents include, but are not limited to the following:
 - 1. Summoning of police/fire/emergency services personnel to the program premises in order to handle disturbances or crimes.
 - 2. The death by any cause of a person currently receiving services from Contractor's program(s).
 - 3. The death, under unusual circumstances, of any individual who has received services during the past six (6) to twelve (12) months from the agency.
 - 4. Situations arising which would seriously hamper the ability of the agency to deliver its services under this agreement with the County (Including administrative or key staff changes). All administrative and key staff changes should be reported to AODS. Notifications should include new staff's name, address, and qualifications.
 - 5. Serious personal injury.
 - 6. Serious property damage.
 - 7. All cases of communicable diseases reported under section 2502 of title 17 of California Code of Regulation (CCR), shall be reported to the local health officer in addition to AODS.

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