AGREEMENT BETWEEN THE COUNTY OF SAN MATEO AND FAMILY SERVICE AGENCY OF SAN MATEO COUNTY

	THIS AGREEMENT, entered into this	_ day of	
20	, by and between the COUNTY OF SAN	MATEO, hereir	nafter called "County,"
and Fa	amily Service Agency of San Mateo County,	hereinafter cal	lled "Contractor";

WITNESSETH:

WHEREAS, pursuant to Government Code, Section 31000, County may contract with independent contractors for the furnishing of such services to or for County or any Department thereof;

WHEREAS, it is necessary and desirable that Contractor be retained for the purpose of developing and maintaining a bilingual/bicultural Senior Peer Counseling Program which provides volunteer counseling to older adults in San Mateo County.

NOW, THEREFORE, IT IS HEREBY AGREED BY THE PARTIES HERETO AS FOLLOWS:

1. Exhibits and Attachments

The following exhibits and attachments are included hereto and incorporated by reference herein:

Exhibit A—Services

Exhibit B—Payments and Rates

Exhibit C—Contractor's FY 2007-09 Budget

Attachment H—Health Insurance Portability and Accountability Act (HIPAA) Business Associate Requirements

Attachment I—§ 504 Compliance

2. Services to be performed by Contractor

In consideration of the payments set forth herein and in Exhibit "B," Contractor shall perform services for County in accordance with the terms, conditions and specifications set forth herein and in Exhibit "A."

3. Payments

In consideration of the services provided by Contractor in accordance with all terms, conditions and specifications set forth herein and in Exhibit "A," County shall make payment to Contractor based on the rates and in the manner specified in Exhibit "B." The County reserves the right to withhold payment if the County determines that the quantity or quality of the work performed is unacceptable. In no event shall the County's total fiscal obligation under this Agreement exceed FOUR HUNDRED ONE THOUSAND ONE HUNDRED FIFTEEN DOLLARS (\$401,115).

4. Term and Termination

Subject to compliance with all terms and conditions, the term of this Agreement shall be from February 1, 2008 through June 30, 2009.

This Agreement may be terminated by Contractor, the Health Department Director or his/her designee at any time without a requirement of good cause upon thirty (30) days' written notice to the other party.

In the event of termination, all finished or unfinished documents, data, studies, maps, photographs, reports, and materials (hereafter referred to as materials) prepared by Contractor under this Agreement shall become the property of the County and shall be promptly delivered to the County. Upon termination, the Contractor may make and retain a copy of such materials. Subject to availability of funding, Contractor shall be entitled to receive payment for work/services provided prior to termination of the Agreement. Such payment shall be that portion of the full payment which is determined by comparing the work/services completed to the work/services required by the Agreement.

5. Availability of Funds

The County may terminate this Agreement or a portion of the services referenced in the Attachments and Exhibits based upon unavailability of Federal, State, or County funds, by providing written notice to Contractor as soon as is reasonably possible after the county learns of said unavailability of outside funding.

6. Relationship of Parties

Contractor agrees and understands that the work/services performed under this Agreement are performed as an independent Contractor and not as an employee of the County and that Contractor acquires none of the rights, privileges, powers, or advantages of County employees.

7. Hold Harmless

Contractor shall indemnify and save harmless County, its officers, agents, employees, and servants from all claims, suits, or actions of every name, kind, and description, brought for, or on account of: (A) injuries to or death of any person, including Contractor, or (B) damage to any property of any kind whatsoever and to whomsoever belonging, (C) any sanctions, penalties, or claims of damages resulting from Contractor's failure to comply with the requirements set forth in the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and all Federal regulations promulgated thereunder, as amended, or (D) any other loss or cost, including but not limited to that caused by the concurrent active or passive negligence of County, its officers, agents, employees, or servants, resulting from the performance of any work required of Contractor or payments made pursuant to this Agreement, provided that this shall not apply to injuries or damage for which County has been found in a court of competent jurisdiction to be solely liable by reason of its own negligence or willful misconduct.

The duty of Contractor to indemnify and save harmless as set forth herein, shall include the duty to defend as set forth in Section 2778 of the California Civil Code.

8. Assignability and Subcontracting

Contractor shall not assign this Agreement or any portion thereof to a third party or subcontract with a third party to provide services required by contractor under this Agreement without the prior written consent of County. Any such assignment or subcontract without the County's prior written consent shall give County the right to automatically and immediately terminate this Agreement.

9. Insurance

The Contractor shall not commence work or be required to commence work under this Agreement unless and until all insurance required under this paragraph has been obtained and such insurance has been approved by Risk Management, and Contractor shall use diligence to obtain such insurance and to obtain such approval. The Contractor shall furnish the Department/Division with certificates of insurance evidencing the required coverage, and there shall be a specific contractual liability endorsement extending the Contractor's coverage to include the contractual liability assumed by the Contractor pursuant to this Agreement. These certificates shall specify or be endorsed to provide that thirty (30) days' notice must be given, in writing, to the Department/Division of any pending change in the limits of liability or of any cancellation or modification of the policy.

- (1) Worker's Compensation and Employer's Liability Insurance The Contractor shall have in effect during the entire life of this Agreement Workers' Compensation and Employer's Liability Insurance providing full statutory coverage. In signing this Agreement, the Contractor certifies, as required by Section 1861 of the California Labor Code, that it is aware of the provisions of Section 3700 of the California Labor Code which requires every employer to be insured against liability for Worker's Compensation or to undertake self-insurance in accordance with the provisions of the Code, and will comply with such provisions before commencing the performance of the work of this Agreement.
- (2) <u>Liability Insurance</u> The Contractor shall take out and maintain during the life of this Agreement such Bodily Injury Liability and Property Damage Liability Insurance as shall protect him/her while performing work covered by this Agreement from any and all claims for damages for bodily injury, including accidental death, as well as any and all claims for property damage which may arise from contractors operations under this Agreement, whether such operations be by himself/herself or by any sub-contractor or by anyone directly or indirectly employed by either of them. Such insurance shall be combined single limit bodily injury and property damage for each occurrence and shall be not less than the amount specified below.

Such insurance shall include:

(a)	Comprehensive General Liability	\$1,000,000
(b)	Motor Vehicle Liability Insurance	N/A
	Professional Liability	N/A

County and its officers, agents, employees and servants shall be named as additional insured on any such policies of insurance, which shall also contain a provision that the insurance afforded thereby to the County, its officers, agents, employees and servants shall be primary insurance to the full limits of liability of the policy, and that if the County or its officers and employees have other insurance against the loss covered by such a policy, such other insurance shall be excess insurance only.

In the event of the breach of any provision of this section, or in the event any notice is received which indicates any required insurance coverage will be diminished or canceled, the County of San Mateo at its option, may, notwithstanding any other provision of this Agreement to the contrary, immediately declare a material breach of this Agreement and suspend all further work pursuant to this Agreement.

10. Compliance with laws; payment of Permits/Licenses

All services to be performed by Contractor pursuant to this Agreement shall be performed in accordance with all applicable Federal, State, County, and municipal laws, ordinances and regulations, including, but not limited to, the Health Insurance Portability and Accountability Act of 1996 (HIPAA), and the Federal Regulations promulgated thereunder, as amended, and will comply with the Business Associate requirements set forth in Attachment "H," and the Americans with Disabilities Act of 1990, as amended, and Section 504 of the Rehabilitation Act of 1973, as amended and attached hereto and incorporated by reference herein as Attachment "I," which prohibits discrimination on the basis of handicap in programs and activities receiving any Federal or County financial assistance. Such services shall also be performed in accordance with all applicable ordinances and regulations, including, but not limited to, appropriate licensure, certification regulations, provisions pertaining to confidentiality of records, and applicable quality assurance regulations. In the event of a conflict between the terms of this Agreement and State, Federal, County, or municipal law or regulations, the requirements of the applicable law will take precedence over the requirements set forth in this Agreement.

Contractor will timely and accurately complete, sign, and submit all necessary documentation of compliance.

11. Non-Discrimination and Other Requirements

- A. Section 504 applies only to Contractors who are providing services to members of the public. Contractor shall comply with § 504 of the Rehabilitation Act of 1973, which provides that no otherwise qualified handicapped individual shall, solely by reason of a disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination in the performance of this Agreement.
- B. General non-discrimination. No person shall, on the grounds of race, color, religion, ancestry, gender, age (over 40), national origin, medical condition (cancer), physical or mental disability, sexual orientation, pregnancy, childbirth or related medical condition, marital status, or political affiliation be denied any benefits or subject to discrimination under this Agreement.
- C. Equal employment opportunity. Contractor shall ensure equal employment opportunity based on objective standards of recruitment, classification, selection, promotion, compensation, performance evaluation, and management relations for all employees under this Agreement. Contractor's equal employment policies shall be made available to County of San Mateo upon request.
- D. Violation of Non-discrimination provisions. Violation of the non-discrimination provisions of this Agreement shall be considered a breach of this Agreement and subject the Contractor to penalties, to be determined by the County Manager, including but not limited to

- i) termination of this Agreement;
- ii) disqualification of the Contractor from bidding on or being awarded a County contract for a period of up to 3 years;
- iii) liquidated damages of \$2,500 per violation;
- iv) imposition of other appropriate contractual and civil remedies and sanctions, as determined by the County Manager.

To effectuate the provisions of this section, the County Manager shall have the authority to examine Contractor's employment records with respect to compliance with this paragraph and/or to set off all or any portion of the amount described in this paragraph against amounts due to Contractor under the Contract or any other Contract between Contractor and County.

Contractor shall report to the County Manager the filing by any person in any court of any complaint of discrimination or the filing by any person of any and all charges with the Equal Employment Opportunity Commission, the Fair Employment and Housing Commission or any other entity charged with the investigation of allegations within 30 days of such filing, provided that within such 30 days such entity has not notified Contractor that such charges are dismissed or otherwise unfounded. Such notification shall include the name of the complainant, a copy of such complaint, and a description of the circumstance. Contractor shall provide County with a copy of their response to the Complaint when filed.

- E. Compliance with Equal Benefits Ordinance. With respect to the provision of employee benefits, Contractor shall comply with the County Ordinance which prohibits contractors from discriminating in the provision of employee benefits between an employee with a domestic partner and an employee with a spouse.
- F. The Contractor shall comply fully with the non-discrimination requirements required by 41 CFR 60-741.5(a), which is incorporated herein as if fully set forth.

12. Compliance with Contractor Employee Jury Service Ordinance

Contractor shall comply with the County Ordinance with respect to provision of jury duty pay to employees and have and adhere to a written policy that provides that its employees shall receive from the contractor, on an annual basis, no less than five days of regular pay for actual jury service in San Mateo County. The policy may provide that employees deposit any fees received for such jury service with the contractor or that the contractor deduct from the employees regular pay the fees received for jury service.

13. Retention of Records, Right to Monitor and Audit

(a) CONTRACTOR shall maintain all required records for three (3) years after the COUNTY makes final payment and all other pending matters are closed, and shall be subject to the examination and/or audit of the County, a Federal grantor agency, and the State of California.

- (b) Reporting and Record Keeping: CONTRACTOR shall comply with all program and fiscal reporting requirements set forth by appropriate Federal, State and local agencies, and as required by the COUNTY.
- (c) CONTRACTOR agrees to provide to COUNTY, to any Federal or State department having monitoring or review authority, to COUNTY'S authorized representatives, and/or their appropriate audit agencies upon reasonable notice, access to and the right to examine all records and documents necessary to determine compliance with relevant Federal, State, and local statutes, rules and regulations, and this Agreement, and to evaluate the quality, appropriateness and timeliness of services performed.

14. Merger Clause

This Agreement, including the Exhibits attached hereto and incorporated herein by reference, constitutes the sole Agreement of the parties hereto and correctly states the rights, duties, and obligations of each party as of this document's date. In the event that any term, condition, provision, requirement or specification set forth in this body of the agreement conflicts with or is inconsistent with any term, condition, provision, requirement or specification in any exhibit and/or attachment to this agreement, the provisions of this body of the agreement shall prevail. Any prior agreement, promises, negotiations, or representations between the parties not expressly stated in this document are not binding. All subsequent modifications shall be in writing and signed by the parties.

15. Controlling Law

The validity of this Agreement and of its terms or provisions, as well as the rights and duties of the parties hereunder, the interpretation, and performance of this Agreement shall be governed by the laws of the State of California.

16. Notices

Any notice, request, demand, or other communication required or permitted hereunder shall be deemed to be properly given when deposited in the United States mail, postage prepaid, or when deposited with a public telegraph company for transmittal, charges prepaid, addressed to:

In the case of County to:

Behavioral Health & Recovery Services Division 225 37th Avenue San Mateo, California 94403

In the case of Contractor, to:

Attn: Laurie Wishard, President Family Service Agency of San Mateo 24 Second Avenue San Mateo, California 94401 IN WITNESS WHEREOF, the parties hereto, by their duly authorized representatives, have affixed their hands.

Long Form Agreement/Business Associate v 6/28/06

	COUNTY OF SAN MATEO	
	By: Adrienne Tissier, President Board of Supervisors	
	Date:	
ATTEST:		
By:Clerk of Said Board		
Family Service Agency		
Contractor's Signature		
Date: 1/1/08		

FAMILY SERVICES AGENCY OF SAN MATEO COUNTY FY 2007-09 Exhibit "A"

In consideration of the payments set forth in Exhibit "B", Contractor shall provide the following services. All payments under this Agreement must directly support services specified in this Agreement.

I. Senior Peer Counseling Services Program

The Behavioral Health and Recovery Services Division funds a predominantly volunteer Senior Peer Counseling Program which includes an English-speaking program and a Latino/Spanish-speaking component, La Esperanza Vive. The Senior Peer Counseling Services program provides volunteer counseling to older adults in San Mateo County. The Contractor will maintain this current program and will expand it to provide additional bilingual/bicultural capacity. The goal of the expansion is to ensure access to Senior Peer-Counseling services for older adults in every area of the County and to the diverse ethnic/cultural groups in the County. This will be achieved by developing a broad culturally/linguistically diverse volunteer network. Expansion efforts will focus on reaching out to the un/underserved populations in San Mateo County. Senior Peer Counseling Program Coordinators will recruit, screen, train and supervise volunteer senior peer counselors.

A. Target Populations

The target population for these services includes older adults experiencing mental health issues such as depression or anxiety which impact their functioning and overall quality of life. The focus of these services will be on serving clients from the following cultural backgrounds or groups: Chinese, Pacific Islander, Filipino, and other Asian, Latino/Spanish-speaking, and Lesbian/Gay/Bisexual/Transgender (LGBT).

B. Outcomes

Contractor shall achieve the following program outcomes.

- 1. Recruit a minimum of 70 new Senior Peer Counselor volunteers who reflect the diversity of target populations.
- Train a minimum of 50 new Senior Peer Counselor volunteers in a nine

 (9) week Senior Peer Counselor volunteer training. A minimum of eight
 (8) trainings will be held. Volunteers shall reflect the diversity of San Mateo County, particularly the target populations.
- 3. Have a minimum of 110 trained and active Senior Peer Counselors in the program who reflect the diversity of San Mateo County's

un/underserved populations of older adults, specifically the target populations. An active volunteer is defined as someone who has successfully completed the senior peer counseling nine (9) week training program and who has provided face-to-face senior peer counseling services to a client in the last ninety (90) days.

4. Expand the Senior Peer Counseling Program to serve an additional 70 new, unduplicated clients, for a total number of 170 active clients. An active client is defined as an individual who has received face-to-face services from a senior peer counselor in the last ninety (90) days. Clients will primarily represent the target populations.

C. Services To be Provided

Administrative and program management services will be provided to expand the Senior Peer Counseling Program and support its continued operation. Services include volunteer and client recruitment, volunteer employment, volunteer training and supervision, and data collection services. Direct services to older adults with mental health issues will be provided by the volunteer Senior Peer Counselors. Services will be provided through one-to-one home visits and community-based support group meetings, offering emotional support, guidance, and resource linkage to older adults in San Mateo County.

- 1. Recruitment of 70 New Senior Peer Counselor Volunteers:
 - a. Develop recruitment strategies to identify potential candidates for Senior Peer Counselor Program Coordinators from target populations.
 - b. Recruit potential candidates.
 - c. Develop screening criteria and selection process for Senior Peer Counselor Coordinators.
 - d. Hire three (3) ethnically/culturally and linguistically diverse Senior Peer Counselor Program Coordinators who will be able recruit, screen, train, and supervise a diverse group of Senior Peer Counselor Volunteers, some of whom may be monolingual in a language other than English.
 - e. Develop volunteer recruitment strategies and materials to ensure that volunteers reflect the diversity of San Mateo County's un/underserved population groups as identified in Objective 1.
 - f. Implement recruitment strategies ensuring outreach is made to the priority population groups.
 - g. Develop volunteer selection criteria and screening tools.
 - h. Continue to actively recruit Senior Peer Counselor Volunteers.
 - Develop job descriptions for Senior Peer Counseling Program Director, La Esperanza Vive Program Coordinator, La Esperanza Vive Program Clinical Supervisor, and new Senior Peer Counselor Coordinators.

- j. Provide regular inservice training for Senior Peer Counseling Volunteers.
- k. Plan and host a yearly Senior Peer-Counseling recognition event and holiday party
- 2. Train at least 50 new Senior Peer Counselor Volunteers through conducting eight (8) nine (9) week Senior Peer Counselor Volunteer Trainings.
 - a. Train Program Coordinators on Senior Peer-Counselor Volunteer training and how to train volunteers.
 - b. Review training materials and ensure training materials are appropriate to meet the needs of the volunteers.
 - c. Translate training materials as is appropriate to meet the needs of the volunteers to be trained.
 - d. Hold a minimum of eight (8) nine (9) week Senior Peer Counselor Volunteer trainings with between 5-10 people in each training.
- 3. Provide and meet all volunteer employment requirements related to confidentiality and certification of volunteers to work with dependent older adults including HIPAA training, fingerprinting of volunteers, and DMV clearance as indicated.
- 4. Expand the current Senior Peer Counseling Services Program to provide services to a total of 70 new, unduplicated clients for a total number of 170 unduplicated clients.
 - a. Integrate current Senior Peer Counseling Program, including La Esperanza Vive into Family Services Agency.
 - b. Assess the ability of the current Senior Peer Counseling Program to increase the number of clients being seen and develop strategies to increase capacity.
 - c. Develop strategies to recruit clients into program, particularly reaching out to the un/underserved population groups.
 - d. Implement outreach and recruitment strategies.
 - e. Set up supervision of new volunteers.
- 5. Senior Peer Counseling Services

Provide volunteer senior peer counseling services to clients including one-to-one home visits, community-based support group meetings, and social events (group and individual). Senior peer counseling service will include providing linkages which address mental health, medical, daily living, and socialization needs.

Contractor shall provide at least 2,600 units of service for the term of this Agreement. A unit of service is defined as a face-to-face or telephone contact of at least 30 minutes duration.

D. Incorporation of Existing Program

The Behavioral Health and Recovery Division funds a predominantly volunteer Senior Peer Counseling Program which includes a Latino/Spanish-speaking component, La Esperanza Vive. The Contractor shall assume responsibility for the current program in addition to providing program expansion efforts.

E. Staffing

Contractor shall provide administrative, supervisory, and training services necessary to oversee this program. Contractor shall provide staff who give the program the broadest ethnic/cultural and linguistic coverage possible. The Contractor shall incorporate and oversee three contractors who have provided Senior Peer Counseling Program services for County. These individuals, and the volume of services to be provided weekly, are:

- 1. Director of the Senior Peer Counseling Program 20 hours/week
- 2. Coordinator for La Esperanza Vive 40 hours/month
- 3. Clinical Supervisor for La Esperanza Vive 205 hours/year

II. Administrative Requirements

A. Administering Satisfaction Surveys

Contractor agrees to develop and administer/utilize any and all survey instruments as directed by the County Behavioral Health and Recovery Services Division, including outcomes and satisfaction measurement instruments to clients and volunteers.

B. Data Collection

Contractor will collect the following data quarterly throughout the life of the contract and in a final report. Data shall be provided at a total and by individual target populations.

- 1. Number of recruited Senior Peer Counselors.
- 2. Total number of Senior Peer Counselors.
- 3. Number of new, trained Senior Peer Counselors.
- 4. Total number of trainings held, and the number of people completing each training.
- 5. Total number unduplicated clients served.
- 6. Number of clients receiving individual (one-to-one) services and number of clients receiving group services.

- 7. Average number of clients seen by a Senior Peer Counselor.
- 8. 2,000 units of service, baseline measure.

C. Reporting

Contractor will submit quarterly progress reports documenting the implementation of the project and the progress towards meeting the stated objectives in the contract. Report shall be in a narrative fashion and will discuss any challenges in meeting objectives, and will highlight special achievements. The quarterly progress report shall also include financial statement requirements as detailed in Exhibit B. A final report will be due at the end of the contract.

Reports will be due as follows: Fifteen (15) calendar days following the end of each quarter of the calendar year ending in March, June, September and December.

D. Cultural Competency

- 1. All program staff shall receive at least one (1) in-service training per year on some aspect of providing culturally and linguistically appropriate services. At least once per year and upon request, contractor shall provide County with a schedule of in-service training(s) and a list of participants at each such training.
- Contractor shall use good faith efforts to translate health-related materials in a culturally and linguistically appropriate manner. At least once per year and upon request, Contractor shall provide to County copies of Contractor's health-related materials in English and as translated.
- 3. Contractor shall use good faith efforts to hire staff members and volunteers who can communicate with clients in a culturally and linguistically appropriate manner. At least once per year and upon request, Contractor shall submit to County the cultural composition and linguistic fluencies of Contractor's staff.
- E. Contractor agrees to administer/utilize any and all survey instruments as directed by the County Mental Health Services Division, including outcomes and satisfaction measurement instruments.

- F. Contractors providing state funded health services may not employ any persons deemed an Ineligible Person by the California Department of Health Services (CDHS) in the provision of services for the County through this agreement. Any employee(s) of contractor determined to be an Ineligible Person will be removed from responsibility for, or involvement with County clients or operations. An "Ineligible Person" is an individual who has been (1) convicted of a crime involving fraud or abuse of the Medi-Cal program, or (2) suspended from the federal Medicare program for any reason. Ineligibility may be verified by checking: http://files.medical.ca.gov/pubsdoco/publications/bulletins/part1/part1bull-Lasp.
- G. Contractor shall bill County monthly, no later than ten (10) days following close of the service month. The invoice shall include a summary of services and charges for the month of service.
- H. Claims Certification and Program Integrity

Anytime Contractor submits a claim to the County for reimbursement for services provided under Exhibit A of this Agreement, Contractor shall certify by signature that the claim is true and accurate by stating the claim is submitted under the penalty of perjury under the laws of the State of California.

The claim must include the following language and signature line at the bottom of the form(s) and/or cover letter used to report the claim:

"Under the penalty of perjury under the laws of the State of California, I hereby certify that this claim for services complies with all terms and conditions referenced in the Agreement with San Mateo County.

Executed at	California, on	, 200_
Signed	Title	
Agency	"	

III. Goals and Objectives

Goal:

The overall goal of this program is to improve the ability of the ethnically and culturally diverse communities of older adults in San Mateo County to live in community-based settings and to have the highest possible quality of life.

Objective 1: Contractor shall recruit a minimum of 60 Senior Peer Counselor volunteers who reflect the diversity of target populations by June 30, 2009.

- Objective 2: Contractor shall train at least 50 new Senior Peer Counselor volunteers in the 9 week Senior Peer Counselor volunteer training course who reflect the diversity of target populations by June 30, 2009. Trainings will be presented in a fashion to reflect the needs of the volunteers. Some of these trainings may be presented in a language other than English.
- Objective 3: Contractor shall expand the current Senior Peer Counseling Program to serve an additional 70 new, unduplicated clients, for a total number of 170 clients by June 30, 2009. A specific emphasis will be placed on increasing the number of clients from target populations.
- Objective 4: Contractor shall conduct annual client satisfaction surveys and annual peer-counselor satisfaction surveys to measure the following:
 - Minimum percentage of clients who rate service as good or better – target of 90%
 - Minimum percentage of senior peer-counselors who rate training as beneficial – target of 85%.

Family Service Agency of San Mateo County FY 2007-09 Exhibit B

In consideration of the services provided by Contractor in Exhibit A, County shall pay Contractor based on the following fee schedule:

I. Payments

In full consideration of the services provided by Contractor and subject to the provisions of Paragraph 3. ("Payments") of this Agreement, County shall pay Contractor in the manner described below, except that any and all payments shall be subject to the conditions contained in this Agreement.

A. Senior Peer Counseling Services

For Senior Peer Counseling Services as described in Section I of Exhibit A County shall be obligated to pay a maximum of FOUR HUNDRED ONE THOUSAND ONE HUNDRED FIFTEEN DOLLARS (\$401,115). Unless otherwise authorized by the Director of Health or her authorized representative, the rate of payment by County to Contractor shall be TWENTY THREE THOUSAND FIVE HUNDRED NINETY-FIVE DOLLARS (\$23,595) per month. The initial payment under this Agreement will be made on February 1, 2008. Beginning with the March 1, 2008 billing cycle and for each month following through June 30, 2009, the County will effect payment on the first day of the month provided documentation for the services rendered is presented to the County on the 20th of the preceding month.

- B. Contractor's FY 2007-2009 budget is attached and incorporated into this Agreement as Exhibit C.
- C. Budget modifications may be approved by the Director of Health or her designee, subject to the maximum amount set forth in Paragraph 3.
- D. If County or Contractor finds that performance is inadequate, at the County's discretion, a meeting may be called to discuss the causes for the performance problem, and this Agreement may either be renegotiated, allowed to continue to end of term, or terminated pursuant to Paragraph 4 of this Agreement. Any unspent monies due to performance failure may reduce the following year's agreement, if any.
- E. In the event this Agreement is terminated prior to June 30, 2009, the Contractor shall be paid for services already provided pursuant to this Agreement.

F. Contractor shall submit to County a year-end cost report no later than ninety (90) days after the expiration date of this Agreement. This report shall be in accordance with the principles and format outlined in the Cost Reporting/Data Collection (CR/DC) Manual. Contractor shall annually have its books of accounts audited by a Certified Public Accountant and a copy of said audit report shall be submitted along with the Cost Report.

If the annual Cost Report provided to Country shows that total payment to Contractor exceeded the total actual costs for all of the services rendered by Contractor during the reporting period, a single payment in the amount of the contract savings shall be made to County by Contractor, unless otherwise authorized by the Director of Health or her authorized representative. By mutual agreement of County and Contractor, contract savings or "rollover" may be retained by Contractor and expended the following year, provided that these funds are expended for services approved by County and are retained in accordance with Paragraph I.I.3 of this Exhibit B.

G. Claims Certification and Program Integrity

Anytime Contractor submits a claim to the County for reimbursement for services provided under Exhibit A of this Agreement, Contractor shall certify by signature that the claim is true and accurate by stating the claim is submitted under the penalty of perjury under the laws of the State of California.

The claim must include the following language and signature line at the bottom of the form(s) and/or cover letter used to report the claim:

"Under the penalty of perjury under the laws of the State of California, I hereby certify that this claim for services complies with all terms and conditions referenced in the Agreement with San Mateo County.

Executed at	_ California, on, 200_
Signed	Title
Agency	"

H. Rollover

Contractor may rollover unspent funding from the County according to the following procedures.

- 1. Contractor shall submit a summary calculation of any savings 90 days after end of the fiscal year. The summary calculation will be a separate report from the year-end cost report. With the summary calculation Contractor shall return the amount of the savings.
- 2. At the time of the submission of the summary calculation Contractor may request to rollover some or all of any savings. The request must be made in writing to the Director of Mental Health Services or her designee. The request shall identify specifically how the rollover funds will be spent, including a detailed budget. Savings shall not be spent until Contractor receives a written approval of the request. Approved rollover funds shall be spent only for the succeeding fiscal year and only for the specific purpose(s) requested and approved.
- 3. Contractor shall submit an accounting report of the rollover savings. This report shall include copies of the detailed expenses. The report is due 90 days after the specific purpose has been completed, or 90 days after the end of the fiscal year, whichever comes first. Any unspent rollover funds shall be returned to the County with the accounting report.
- 4. If the specific purpose is not yet complete as of the end of the succeeding fiscal year, contractor may request to rollover the unspent funds to the succeeding second fiscal year by submitting a written request with the accounting report. The unspent rollover funds shall not be spent until the request is approved by the Director of Mental Health Services or her designee.
- 5. A final accounting of the rollover funds shall be submitted 90 days after the specific purpose has been completed, or 90 days after the end of the second fiscal year, whichever comes first. Any unspent rollover funds shall be returned to the County with the accounting report.

	Exhibit C	3 - Family Service Ag	Exhibit C - Family Service Agency FY 2007-09 Budget	lget	
	12 Mos.	17 Mos.	FY 07-08 *		FY 08-09
Monthly Amt.	\$ 23,595	\$ 23,595	\$ 23,595	8	23,595
No of Mos.	12	17	5		12
Total Cost	\$ 283,140	\$ 401,115	\$ 117,975	8	283,140
			* Feb. 08 Proj. Start		
	Projected Expenses		Total: FY 07-09	ક્ક	401,115
	FY 2007-08				
Vol. Recruitment & Training	\$ 127,705				
Development of					
materials/translation	10,000				
Volunteer Emp. Rqmts.	\$ 8,000				
Continued Education, Supervision					
and Support Svcs.	\$ 127,705				
Recruitment of Clients	\$ 127,705				
Total of Projected Expenses	\$ 401,115				

Attachment H Health Insurance Portability and Accountability Act (HIPAA) Business Associate Requirements

Definitions

Terms used, but not otherwise defined, in this Schedule shall have the same meaning as those terms are defined in 45 Code of Federal Regulations section 160.103 164.304 and 164.501. (All regulatory references in this Schedule are to Title 45 of the Code of Federal Regulations unless otherwise specified.)

- a. Designated Record Set. "Designated Record Set" shall have the same meaning as the term "designated record set" in Section 164.501.
- b. *Electronic Protected Health Information*. "Electronic Protected Health Information" ("EPHI") means individually identifiable health information that is transmitted or maintained in electronic media, limited to the information created, received, maintained or transmitted by Business Associate from or on behalf of Covered Entity.
- c. *Individual*. "Individual" shall have the same meaning as the term "individual" in Section 164.501 and shall include a person who qualifies as a personal representative in accordance with Section 164.502(g).
- d. *Privacy Rule.* "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 Code of Federal Regulations Part 160 and Part 164, Subparts A and E.
- e. *Protected Health Information.* "Protected Health Information" shall have the same meaning as the term "protected health information" in Section 164.501 and is limited to the information created or received by Contractor from or on behalf of County.
- f. Required By Law. "Required by law" shall have the same meaning as the term "required by law" in Section 164.501.
- g. Secretary. "Secretary" shall mean the Secretary of the United States Department of Health and Human Services or his or her designee.
- h. Security Incident. "Security Incident" shall mean the attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with systems operations in an information system, but does not include minor incidents that occur on a daily basis, such as scans, "pings", or unsuccessful random attempts to penetrate computer networks or servers maintained by Business Associate
- i. Security Rule. "Security Rule" shall mean the Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 160 and Part 164, Subparts A and C.

Obligations and Activities of Contractor

- a. Contractor agrees to not use or further disclose Protected Health Information other than as permitted or required by the Agreement or as required by law.
- b. Contractor agrees to use appropriate safeguards to prevent the use or disclosure of the Protected Health Information other than as provided for by this Agreement.
- c. Contractor agrees to mitigate, to the extent practicable, any harmful effect that is known to Contractor of a use or disclosure of Protected Health Information by Contractor in violation of the requirements of this Agreement.
- d. Contractor agrees to report to County any use or disclosure of the Protected Health Information not provided for by this Agreement.
- e. Contractor agrees to ensure that any agent, including a subcontractor, to whom it provides Protected Health Information received from, or created or received by Contractor on behalf of County, agrees to the same restrictions and conditions that apply through this Agreement to Contractor with respect to such information.
- f. If Contractor has protected health information in a designated record set, Contractor agrees to provide access, at the request of County, and in the time and manner designated by County, to Protected Health Information in a Designated Record Set, to County or, as directed by County, to an Individual in order to meet the requirements under Section 164.524.
- g. If Contractor has protected health information in a designated record set, Contractor agrees to make any amendment(s) to Protected Health Information in a Designated Record Set that the County directs or agrees to make pursuant to Section 164.526 at the request of County or an Individual, and in the time and manner designed by County.
- h. Contractor agrees to make internal practices, books, and records relating to the use and disclosure of Protected Health Information received from, or created or received by Contractor on behalf of, County available to the County, or at the request of the County to the Secretary, in a time and manner designated by the County or the Secretary, for purposes of the Secretary determining County's compliance with the Privacy Rule.
- i. Contractor agrees to document such disclosures of Protected Health Information and information related to such disclosures as would be required for County to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with Section 164.528.
- j. Contractor agrees to provide to County or an Individual in the time and manner designated by County, information collected in accordance with Section (i) of this Schedule, to permit County to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with Section 164.528.

- k. Contractor shall implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of EPHI that Contractor creates, receives, maintains, or transmits on behalf of County.
- I. Contractor shall conform to generally accepted system security principles and the requirements of the final HIPAA rule pertaining to the security of health information.
- m. Contractor shall ensure that any agent to whom it provides EPHI, including a subcontractor, agrees to implement reasonable and appropriate safeguards to protect such EPHI.
- n. Contractor shall report to County any Security Incident within 5 business days of becoming aware of such incident.
- o. Contractor shall makes its policies, procedures, and documentation relating to the security and privacy of protected health information, including EPHI, available to the Secretary of the U.S. Department of Health and Human Services and, at County's request, to the County for purposes of the Secretary determining County's compliance with the HIPAA privacy and security regulations.

Permitted Uses and Disclosures by Contractor

Except as otherwise limited in this Schedule, Contractor may use or disclose Protected Health Information to perform functions, activities, or services for, or on behalf of, County as specified in the Agreement; provided that such use or disclosure would not violate the Privacy Rule if done by County.

Obligations of County

- a. County shall provide Contractor with the notice of privacy practices that County produces in accordance with Section 164.520, as well as any changes to such notice.
- County shall provide Contractor with any changes in, or revocation of, permission by Individual to use or disclose Protected Health Information, if such changes affect Contractor's permitted or required uses and disclosures.
- c. County shall notify Contractor of any restriction to the use or disclosure of Protected Health Information that County has agreed to in accordance with Section 164.522.

Permissible Requests by County

County shall not request Contractor to use or disclose Protected Health Information in any manner that would not be permissible under the Privacy Rule if done by County, unless the Contractor will use or disclose Protected Health Information for, and if the Agreement provides for, data aggregation or management and administrative activities of Contractor.

Duties Upon Termination of Agreement

- a. Upon termination of the Agreement, for any reason, Contractor shall return or destroy all Protected Health Information received from County, or created or received by Contractor on behalf of County. This provision shall apply to Protected Health Information that is in the possession of subcontractors or agents of Contractor. Contractor shall retain no copies of the Protected Health Information.
- b. In the event that Contractor determines that returning or destroying Protected Health Information is infeasible, Contractor shall provide to County notification of the conditions that make return or destruction infeasible. Upon mutual agreement of the Parties that return or destruction of Protected Health Information is infeasible, Contractor shall extend the protections of the Agreement to such Protected Health Information and limit further uses and disclosures of such Protected Health Information to those purposes that make the return or destruction infeasible, for so long as Contractor maintains such Protection Health Information.

Miscellaneous

- a. Regulatory References. A reference in this Schedule to a section in the Privacy Rule means the section as in effect or as amended, and for which compliance is required.
- b. Amendment. The Parties agree to take such action as is necessary to amend this Schedule from time to time as is necessary for County to comply with the requirements of the Privacy Rule and the Health Insurance Portability and Accountability Act, Public Law 104-191.
- c. *Survival.* The respective rights and obligations of Contractor under this Schedule shall survive the termination of the Agreement.
- d. *Interpretation.* Any ambiguity in this Schedule shall be resolved in favor of a meaning that permits County to comply with the Privacy Rule.
- e. Reservation of Right to Monitor Activities. County reserves the right to monitor the security policies and procedures of Contractor

ATTACHMENT I

Assurance of Compliance with Section 504 of the Rehabilitation Act of 1973, as Amended

The undersigned (hereinafter called the "Contractor(s)") hereby agrees that it will comply with Section 504 of the Rehabilitation Act of 1973, as amended, all requirements imposed by the applicable DHHS regulation, and all guidelines and interpretations issued pursuant thereto.

The Contractor(s) gives/give this assurance in consideration of for the purpose of obtaining contracts after the date of this assurance. The Contractor(s) recognizes/recognize and agrees/agree that contracts will be extended in reliance on the representations and agreements made in this assurance. This assurance is binding on the Contractor(s), its successors, transferees, and assignees, and the person or persons whose signatures appear below are authorized to sign this assurance on behalf of the Contractor(s).

The Contractor(s): (Check a or b)
a. Employs fewer than 15 persons.
b. Employs 15 or more persons and, pursuant to section 84.7 (a) of the regulation (45 C.F.R. 84.7 (a), has designated the following person(s) to coordinate its efforts to comply with the DHHS regulation.
Francine Weiss Name of 504 Person - Type or Print
Name of Contractor(s) - Type or Print
24 Second Avenue Street Address or P.O. Box
San Mateo, California 94401 City, State, Zip Code
I certify that the above information is complete and correct to the best of my knowledge.
Signature
President 1/7/08
Date

*Exception: DHHS regulations state that:

"If a recipient with fewer than 15 employees finds that, after consultation with a disabled person seeking its services, there is no method of complying with (the facility accessibility regulations) other than making a significant alteration in its existing facilities, the recipient may, as an alternative, refer the handicapped person to other providers of those services that are accessible."

County of San Mateo Contractor's Declaration Form

I. CONTRACTOR INFORMATION

Contractor Name:	Family Service Agency of San Mateo County	Phone:	(650) 403-4300	
Contact Person:	Laurie Wishard, President	Fax:	(650) 403-4303	
Address:	24 Second Avenue			
	San Mateo, CA 94401	_		

San Mateo, CA 94401
II. EQUAL BENEFITS (check one or more boxes)
Contractors with contracts in excess of \$5,000 must treat spouses and domestic partners equally as to employee benefits.
Contractor complies with the County's Equal Benefits Ordinance by:
offering equal benefits to employees with spouses and employees with domestic partners.
offering a cash equivalent payment to eligible employees in lieu of equal benefits.
Contractor does not comply with the County's Equal Benefits Ordinance.
Contractor is exempt from this requirement because:
Contractor has no employees, does not provide benefits to employees' spouses, or the contract is for \$5,000 or less.
Contractor is a party to a collective bargaining agreement that began on (date) and expires on (date), and intends to offer equal benefits when said agreement expires.
III. NON-DISCRIMINATION (check appropriate box)
Finding(s) of discrimination have been issued against Contractor within the past year by the Equal Employment
Opportunity Commission, Fair Employment and Housing Commission, or other investigative entity. Please see
attached sheet of paper explaining the outcome(s) or remedy for the discrimination.
No finding of discrimination has been issued in the past year against the Contractor by the Equal Employment
Opportunity Commission, Fair Employment and Housing Commission, or any other entity.
IV. EMPLOYEE JURY SERVICE (check one or more boxes)
Contractors with original or amended contracts in excess of \$100,000 must have and adhere to a written policy that
provides it's employees living in San Mateo County up to five days regular pay for actual jury service in the County.
Contractor complies with the County's Employee Jury Service Ordinance.
Contractor does not comply with the County's Employee Jury Service Ordinance.
Contractor is exempt from this requirement because:
the contract is for \$100,000 or less.
Contractor is a party to a collective bargaining agreement that began on (date) and expires on (date), and intends to comply when the collective bargaining agreement expires.
(date), and intends to comply when the collective bargaining agreement expires.
I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct,
and that I am authorized to bind this entity contractually.
LOUPLE WISHARD
Signature Name
Signature 1/7/01 LAURIE WISHARD Name President
1/7/00 President
Date / Title

CONTRACT INSURANCE APPROVAL

DATE:	December 18, 2007							
TO:	Faiza Steele	FAX: 363-48	64 PONY: H	IRD 163				
FROM:	Eugene Choy							
	PHONE: 573-2242		841 PONY; 3-3606	MLH 322				
The following is to l	be completed by the c	lepartment be	fore submission	n to Risk Mar	agement			
CONTRACTOR NAME: Family Service Agency of San Mateo County								
DOES THE CONTRACTOR TRAVEL AS A PART OF THE CONTRACT SERVICES? No								
NUMBER OF EMPLOYEES WORKING FOR CONTRACTOR:								
DUTIES TO BE PER	RFORMED BY CONT	TRACTOR FO	R COUNTY: S	See attached.				
The following will b	e completed by Risk	Management	;	*				
INSURANCE COVI	ERAGE:	Amount	Approve	Waive	Modify			
Comprehensive Gen	eral Liability	\$1,000,000						
Motor Vehicle Liabi	lity	\$1,000,000						
Professional Liability	У	\$1,000,0000		V				
Workers' Compensa	tion	Statutory						
REMARKS/COMM	ENTS:	¥		×				
Faiza Speele Date Risk Management Analyst								

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)	ne: 650-842-5200 Fax: 65	0-842-5201	INSURERS AFF	INSURERS AFFORDING COVERAGE			
2	ED		INSURER A: RI	verport Insurance	Company		
			INSURER B: ST	TATE COMPENSATION	INS. FUND		
	Family Service Ager San Mateo County	ncy of	INSURER C:				
	24 2nd Avenue San Mateo CA 94401		INSURER D:				
	San Mateo CA 34401		INSURER E:				
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	CLAIMS WAGE A COCOR				PERSONAL & ADV INJURY	\$ 1000000	
	X Social Worker Pro				GENERAL AGGREGATE	\$ 3000000	
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	PRO-				Emp Ben.	1000000	
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	Family Service Address Mateo County	gency of	INSURER C:				
1	24 2nd Avenue San Mateo CA 944		INSURER D:				
L			INSURER E:				
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