November 30, 2007

CalWIN Counties
950 Iron Point Road, Suite 110
Folsom, CA 95630

RE: CalWIN Project
       CR 4507 – Technology Refresh – County Server Implementation

Dear CalWIN Counties:

Per the CalWIN Invitation to Partner (Exhibit C of the CalWIN Contract):

…. For all COUNTIES, the CalWIN application software and the CalWIN servers will be the same and will be maintained by the Vendor. ….

Per the CalWIN contract,

0.1   VENDOR-provided Local Office Hardware Purchase

VENDOR agrees to sell and COUNTIES agree to purchase the VENDOR-provided Local Office Hardware identified in Exhibit G, Schedule C at prices and on terms provided herein. Individual COUNTIES shall also have the right, but not the obligation, to purchase additional VENDOR-provided Local Office Hardware from VENDOR at prices and on terms provided herein throughout the term of this Agreement.

0.2   Title to the VENDOR-provided Local Office Hardware

Title to the VENDOR-provided Local Office Hardware shall transfer to each COUNTY upon each COUNTY's Approval and payment in full of 100% of the Charges for such VENDOR-provided Local Office Hardware and associated Third Party Software integrated into a Device.

Thank you in advance for your attention to this important matter.

Best regards,

Kirk Pearson
EDS – CalWIN Technology Services Manager

CalWIN

Change Order 4507 – Technology Refresh - County Server Implementation

Author: Barbara Kropacek-Hall and Brendan McGuire

Record of Changes

Change Number	Brief Description of Change (include page numbers)	Date	Responsible Party
1.0	Created Change Order Approval Form for Change 4507.	12/04/2007	Kevin Bender, PMO
2.0	Finalized by PMO	12/17/2007	Kevin Bender

Change Order Approval Form

December 4, 2007

Change Request *4507 – Technology Refresh - County Server Implementation* was approved – pending authorization on 11/28/2007 by the Joint Committee. The following Summary identifies the requested change and solution:

Executive Summary:

This change was initiated from the need to refresh the technology infrastructure that supports the remote locations for the CalWIN program. This will allow the aging remote equipment to be replaced with newer equipment and assure the continued operation of the CalWIN program. The WCDS CalWIN project staff and management team have reviewed the impact analysis and agree with the reasonableness of costs involved in completing the change. The change is listed as a "must have change" and recommendation is to approve.

Written by:

Purpose of Change Request:

The Local Office (LOS), Management Reporting (MR) and Point of Presence (POP) servers in the counties are all reaching end of life and end of support and need to be refreshed. This change request has been opened to achieve the following:

- Establish and publish the cost for implementation of each server in the counties.

- Plan and test the upgrade from Windows 2000 server to Windows Server 2003 Enterprise Edition.

- Plan and test the upgrade from MS SQL Server 2000 to MS SQL Server 2005 for POP and LOS servers.

- Determine the highest Windows and SQL Server versions which are compatible with the CalWIN management reporting third party tools.

- Leverage new features presented by the software and hardware upgrades to increase efficiency for the county and EDS.

- Test the interoperability of the CalWIN management reporting solution in the Windows 2000/2003 and SQL Server 2005 based environments including all file transfers, scripts, and other MR related activities.

- Establish an environment for testing a heterogeneous environment of Windows 2000/2003 and MS SQL 2000/2005 POP and LOS servers to simulate the production environment during the implementation phase of the project.

- Establish an environment for testing compatibility of select MR server configuration.

- Establish and test effective deployment procedures, documentation, and coordination mechanisms between the counties, EDS and the selected hardware vendor.

- Create a master project plan based on a rolling wave of equipment deployments with priority based on support expiration and server priority.

- Work closely with the counties on the plan to deploy hardware, software and configuration changes to the project test and county production environments.

CalWIN Joint Committee or Change Control Board Recommendation:

11/28/2007 Joint Committee Approved

Summary of Costs:

Total Project Cost $5,573,991 (CNE).

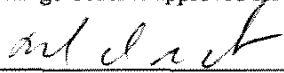|	
Ballpark Estimate	$
Preliminary Analysis	$
Impact Analysis	$ 25,000
Project Effort	$5,548,991
On-Going Costs	$
BENDS CNE	$

Alternatives or Workarounds

Are there any alternatives or workarounds that could be used to implement this change that differ from the original Impact Analysis? ☒ No ☐ Yes

If yes, explain what alternatives or workarounds can be used to implement the change:

EDS Checkpoint:

The EDS CalWIN Project Manager has reviewed the Change Request and the Change Order is approved for delivery to the Customer Project Manager.
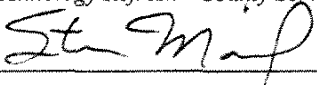
Steve Middlekauff

_____ Date: 12/17/07

Commitment Approval:

The WCDS CalWIN Project Manager has reviewed the Change Request and the Change Order has been approved by the undersigned for Change *4507 – Technology Refresh - County Server Implementation.*

Bob Hendricks

_____ Date: 12/17/07

Attachments to Final Change Order: Detailed Impact Analysis Report
Change Request Report
Price Schedule

ATTACHMENT C - SAN MATEO COUNTY TECH REFRESH COST ESTIMATE -FULL w

Description	Quantity	Per Item Price*	Installation & Implementation per Item
Note: Servers and workstations include implementation services, and 3-year maintenance at current service levels. See DIA for details.	Server quantities are at current #s	Servers = HW + SW	
Large Servers			
POP Servers	1.00	$15,111.00	$4,262.00
Reporting Servers	0.00	$9,817.00	$5,102.00
Local Office Servers	0.00	$13,831.00	$4,262.00
Medium Servers			
POP Servers	0.00	$13,360.00	$4,262.00
Reporting Servers	1.00	$8,066.00	$5,102.00
Local Office Servers	6.00	$12,802.00	$4,262.00
Small Servers			
POP Servers	0.00	$8,334.00	$4,262.00
Reporting Servers	0.00	$2,200.00	$5,102.00
Local Office Servers	2.00	$11,788.00	$4,262.00
Tape Backup	0.00	$7,504.00	$2,131.00
Internal Tape Drive	0.00	$3,403.00	N/A
Golden Workstations (18)	1.00	$1,884.00	N/A
CalWIN Infrastructure, Project Site, SSMC	0.00	$135,000.00	N/A
Vendor PMO (monthly beginning 10/2007)	0.00	$210,000.00	N/A
Travel	0.00	$50,000.00	N/A

Implementation CNE Estimates (only actuals will be invoiced)	Hours**	Hourly Rate	County Share
Technical Manager	80.00	$125.00	$ 555.56
Application Development Manager	10.00	$125.00	$ 69.44
Database Administrator	600.00	$150.00	$ 5,000.00
Telecommunications Specialist	263.00	$110.00	$ 1,607.22
Senior Systems Analysts (Track Lead)	600.00	$130.00	$ 4,333.33

Programmer Analysts	404.00	$105.00	$	2,356.67
PM Specialist (PMO)	299.00	$105.00	$	1,744.17
HW Planning Spec	287.00	$150.00	$	2,391.67
Business Analyst	181.00	$105.00	$	1,055.83
Change Management Analysts	37.00	$145.00	$	298.06

* Tax is NOT included in listed prices. Tax will be calculated at the County rates.

** Billing will occur in half-hour increments.

*** Based on Extended Prices above. Actuals will depend on Counties' server orders and CNE hours billed.

CNE Total	$ 19,411.94

Change Request Total*	$ 225,863.54

/IMPLEMENTATION

Shipping& Handling per Item	Estimated Tax per Item	Extended Price* County Share	
from Schedule C	at 8.5%		
$1,113.09	$1,284.44	$	21,770.53
$1,650.00	$834.45	$	-
$1,113.09	$1,175.64	$	-
$745.36	$1,135.60	$	-
$1,252.35	$685.61	$	15,105.96
$745.36	$1,088.17	$	113,385.18
$432.58	$708.39	$	-
$1,061.50	$187.00	$	-
$432.58	$1,001.98	$	34,969.12
$400.00	$637.84	$	-
N/A	$289.26	$	-
$10.00	$160.14	$	2,054.14
N/A	N/A	$	7,500.00
N/A	N/A	$	11,666.67
N/A	N/A	$	2,777.78
	Total	$	206,451.59