

ATTACHMENT A

ITEMS THAT WILL BE ADMINISTERED BY THE CITY OF PALO ALTO

- Franchise Fee Collection and Remittance
- PEG Fee Collection and Remittance
- Coordination and oversight of video service providers' DIVCA PEG Channel Obligations
- Contracting, Oversight and Management of the Relationship with the Media Center
- Audit Responsibility for Franchise and PEG Fees
- Service Standard Enforcement
- Resolution of Customer Service Complaints and Response to Customer Inquiries
- Institutional Network (INET) that connects approximately 70 schools, libraries and government facilities within the Joint Powers' service area