



**COUNTY OF SAN MATEO**  
 Inter-Departmental Correspondence  
**Office of Public Safety**  
**Communications**



**DATE:** June 15, 2009

**BOARD MEETING DATE:** June 23, 2009

**SPECIAL NOTICE/HEARING:** None

**VOTE REQUIRED:** Majority

**TO:** Honorable Board of Supervisors

*JY* **FROM:** Jaime D. Young, Public Safety Communications Director

**SUBJECT:** **Amendment to the Agreement With the San Mateo County Pre-Hospital Care Medical Group for 911 Communications Services**

**RECOMMENDATION:**

Adopt a resolution authorizing the President of the Board to execute the first amendment to the agreement between the County of San Mateo and the San Mateo County Pre-Hospital Care Medical Group JPA for Communications Services.

**VISION ALIGNMENT:**

**Commitments:** a) Ensure basic health and safety for all; b) Responsive, effective, and collaborative government.

**Goals:** # 7: Maintain and enhance the public safety of all residents and visitors; #22: County and local governments effectively communicate, collaborate, and develop strategic approaches to issues affecting the entire County.

The Office of Public Safety Communications (PSC) contributes to the goals of the Shared Vision 2010 commitment to *“Ensure Basic Health and Safety For All”* by providing contracted fire suppression and fire first response communications services to all fire agencies in San Mateo County. Along with the five law enforcement agencies and contracted ambulance dispatch, PSC continues to strive for cost effective and efficient consolidation of communications services by *“Effective Collaboration to Develop Strategic Approaches to Issues Affecting the Entire County.”*

<b><u>Performance Measures:</u></b>	<b>FY 06-07 Actual</b>	<b>FY 07-08 Actual</b>	<b>FY 08-09 Target</b>	<b>FY 09-10 Target</b>
Percent High Priority Calls Dispatched with established time frames:				
• Fire	94%	94%	94%	94%
• Medical	91%	94%	94%	94%

**BACKGROUND:**

PSC has provided "all risk" (fire suppression, medical, hazardous materials and rescue) fire communications to the San Mateo County Pre-Hospital Emergency Medical Care Group Joint Powers Authority (JPA), under contract, since 1999. The agreement for those services has recently expired and it is at the request of the JPA the contract be extended in order to have time to restructure and negotiate the new contract.

**DISCUSSION:**

This amendment will provide for the County to provide uninterrupted emergency public safety dispatch services to the JPA until the earlier of (1) October 31, 2009, or (2) the execution of a replacement agreement.

During the life of the original contract, the fee structure and formula changed to include billing from the County to the JPA for fire suppression dispatch, which was originally billed to each individual agency prior to the restructure. This restructure allowed for the one invoice from the County to the JPA instead of 15 invoices to each fire agency. The initial annual amount of \$319,000 in the original contract was then adjusted to 1.3 million in 2006.

The quarterly payment of \$361,271 is based on the rates that were in effect in 2008. The amendment provides that the parties may negotiate for a retroactive rate increase to compensate the County for services provided in 2009 until the new agreement is in place.

County Counsel has reviewed and approved the recommended Agreement and Resolution as to legal form.

**FISCAL IMPACT:**

The amendment will make it possible for the County to receive uninterrupted payments in the amount of \$361,271 per quarter. There is no increase in net County General Fund cost as a result of approving this Amendment.

**RECOMMENDED**  
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**COUNTY MANAGER**