



COUNTY OF SAN MATEO
Inter-Departmental Correspondence

Information Services Department

DATE: June 29, 2009
BOARD MEETING DATE: July 14, 2009
SPECIAL NOTICE/HEARING: None
VOTE REQUIRED: Majority

TO: Honorable Board of Supervisors
FROM: Chris Flatmoe, CIO/Director of Information Services
SUBJECT: Issuance of a Purchase Order to Vignette Corporation

RECOMMENDATION:

Adopt a Resolution authorizing the County Purchasing Agent to issue a Purchase Order to Vignette Corporation to provide back licensing, maintenance and support of proprietary software licenses for the term of April 1, 2009 through June 30, 2009 in the amount of \$211,675.

BACKGROUND:

In January 2002, your Board approved an Agreement with Vignette Corporation to purchase and implement a Countywide Content Management System (CMS) Version 6 (V6). The Vignette V6 platform provided the County with a tool to standardize our website's "look and feel" while allowing departments to update content on their respective websites.

In July 2005, the County Manager approved an Agreement with Vignette to purchase upgrade licenses from V6 to the new version of Vignette called Version 7 (V7). V7 provides the County with portal technology meaning residents can view content from multiple departments through a single portal. The use of portal technology reduces the requirement to open multiple web pages and dramatically improves the resident's web viewing experience. The implementation of V7 required all departments to change their processes for updating information on the Internet and Intranet. This implementation project was scheduled to be completed by the end of March 2009. Due to resource constraints the completion date needed to be adjusted out to June 30, 2009. During this time the County utilized both V6 and V7 licenses.



DISCUSSION:

The Countywide conversion to V7 is complete with the last departments completing their conversion the week of June 22nd. The concurrent use of V6 and V7 licenses has exceeded the original contract dates and requires the County to pay for additional licensure for Vignette V6. We have negotiated a substantially reduced cost for the additional licensure of V6, reducing the original cost by over \$70,000.

While negotiating with Vignette we also addressed the requirement to ensure support from Vignette for V7 running in a virtualized environment. Until this time Vignette's did not support virtualization. The County will now have contractual assurance from Vignette that they will support a Virtual Machine (VM) environment. This change in architecture will allow the County to experience cost savings since less hardware and processors will be necessary to run the Vignette software. We have also expanded the definition of non-production use (which do not require license fees) to include fail over, or hot back-up versions, used for business continuity planning.

County Counsel has reviewed and approved the Resolution as to form. The Contractor has assured compliance with the County's Contractor Employee Jury Service Ordinance, as well as all other contract provisions that are required by County ordinance and administrative memoranda, including but not limited to insurance, hold harmless, non-discrimination, and equal benefits.

Approval of this Purchase Order contributes to the Shared Vision 2025 outcome of a Collaborative Community by keeping residents informed and engaged via our eGov environment while upgrading to Version 7.

Performance Measure(s):

Measure	FY 2008-09 Actual	FY 2009-10 Projected
Number of Visitors to the County's Home Page	556,800	567,936
Percent of Website Uptime	99.8	99.8

FISCAL IMPACT:

The term of this purchase order is from April 1, 2009 through June 30, 2009. The total obligation for this purchase order is \$211,675. The funding for the purchase order has been included in the Information Services Department's (ISD) FY 2009 - 10 Tentatively Approved Budget.