Exhibit "A"

In consideration of the payments set forth in Exhibit "B", Contractor shall provide the following services:

Contractor will provide invoice printing and mailing services for the County on accounts identified by the County.

Specific service requirements of Contractor include:

1. Must maintain in-house technical service department which is available 8:00 AM to 5:00 PM Monday through Friday,
2. Must maintain access to print facilities with multiple sites,
3. Turnaround time must be 24 hours or less,
4. Receive and send all account information in EDI format,
5. Access NCOAA address database and update County Revenue Services Collection system. County uses Columbia Ultimate Business System software,
6. Print tear-off coupons,
7. The mailings must go out using the lowest possible 1st class pre-sort rate,
8. Put address of debtor in barcode on envelope,
9. Meet all U.S. Postal requirements in regards to mailing address and return regulations,
10. Include logos in the letter templates,
11. Translate debtor identification and amount due into OCR or barcode in the letter,
12. RevQ – a Columbia Ultimate Company agrees to provide County with Acollaid services at Acollaid's current discount rates.

Exhibit "B"

In consideration of the services provided by Contractor in Exhibit "A", County shall pay Contractor based on the following fee schedule:

Attachment A	CU Source
Schedule A-1	Acollaid Batch Pricing
Schedule A-2	EAC Pricing
Schedule A-3	Banko Interface
Schedule A-4	Datalure Pricing
Schedule A-5	Experian Credit Requesting
Schedule A-6	Equifax Credit Requesting
Schedule A-7	TransUnion Credit Requesting
Attachment B	CU Correspond
Schedule B	Pricing
Attachment C	CU Transit
Schedule C	Pricing

CU•Source

This CU•Source Attachment (Attachment A) and the related Schedules A indicated on the Signature Page are a part of the TS Agreement.

1. SERVICE DESCRIPTION.
Columbia Ultimate will provide Customer with CU•Source services at Columbia Ultimate's current volume discount rates. CU•Source includes the following services:

1.1. ACOLLAID BATCH.
Acollaid Batch is the following group of data services:

Deceased
Electronic Data Assistance ("EDA")
National Change of Address ("NCOA")
Nearby Search
Phone Number
Property Search
Reverse Phone Look-up
Social Security Number Search
Surname Search

Pricing for Acollaid Batch is set forth in Schedule A-1.

1.2. ELECTRONIC ADDRESS CONFIRMATION.
Electronic Address Confirmation ("EAC") is an automated electronic process for providing address corrections to mailers provided by the U.S. Postal Service ("USPS"). When USPS receives a mail piece and it is undeliverable-as-addressed at an old address due to a move, the USPS attempts to match the name and address of the recipient to the USPS Change of Address database. New address matches are provided through daily electronic notification. EAC is not intended as a replacement for manual processing, but instead is intended to reduce the volume of manual address correction notifications. Pricing for EAC is in Schedule A-2.

1.3. BANKO.
A bankruptcy data look-up service offered by Lexis Nexis, an independent provider. This service is provided and invoiced directly by Lexis Nexis. Columbia Ultimate's CU•Source Software provides an interface for converting Banko data for use with Columbia Ultimate's Collector System Software. Customer must enter into a separate agreement directly with Lexis Nexis in order to use Banko. Pricing for Banko is in Schedule A-3.

1.4 Datalure.
Datalure provides the following group of data services:

National Change of Address (NCOA)
Name and Address Search
Electronic Data Assistance (EDA)
Deceased Search
Bankruptcy Search
Reverse Phone Search

Pricing for this service is set forth in Schedule A-4.

1.5 CREDIT REPORTS.
Requests for credit reports can be made to any one of the three credit reporting agencies; Experian (Schedule A-5), Equifax (Schedule A-6), or Transunion (Schedule A-7). These reports are provided and invoiced for directly from the corresponding credit reporting agencies. CU•Source provides an interface for requesting a report directly from Columbia Ultimate's software and integrating the resulting report. The Customer must enter into a separate agreement with the appropriate credit reporting agencies to use this service.

2. SOFTWARE.
2.1. CU•SOURCE SOFTWARE LICENSE.
Acollaid Batch, EAC, Banko each require separate software interfaces. These interfaces are collectively referred to as the CU•Source Software. Columbia Ultimate hereby grants Customer a personal, nonexclusive, nontransferable license to use the interfaces contained in the CU•Source Software that relate to the CU•Source Schedules A indicated on the Signature Page. Columbia Ultimate will provide Customer with the required copies of the CU•Source Software without additional charge.

2.2. CU•TRANSIT SOFTWARE.
CU•Transit (see Attachment C) is required for any CU•Source product Attachment C and the charges set forth in Schedule C will apply.

3. FEES.
Client will pay Columbia Ultimate the fees and charges set forth in Schedules A for CU•Source services.

4. CONDITIONS ON USPS DATABASE AND NCOA.
4.1. NCOA USAGE.
USPS certified services can only be used for updating a mail file. All records passed through the USPS service must be updated for purposes of being mailed and for no other purpose whatsoever. A minimum of 100 records must be submitted in each batch. If 100 record minimum is not met, the NCOA request will not be processed. This service cannot be used for individual look-ups, skip tracing, new movers list creation or other similar applications.

CU•Source – Acollaid Batch Pricing Schedule

SOFTWARE LICENSE FEES: Included

INITIAL FEES: Included

PERIODIC MINIMUM FEES: None

SERVICE FEES: See Table Below

Request Code *	Acollaid Output	Price Per Request	Price Per Hit **
2	Postal Standardization	Included	Included
B	NCOA - Change of Address/Standardization	$0.03	$0.10**
D	EDA -- Per Record		$0.13
A	Address Search (at exact phone number)		$0.05
C	Phone Number		$0.05
E	Phone Number (at exact address)		$0.09
G	C & E Processing plus 2 Surnames		$0.15
J	C & E Processing plus 2 Nearbys		$0.15
L	C & E Processing plus 4 Surnames		$0.20
N	C & E Processing plus 4 Nearbys		$0.25
O	C & E Processing plus 2 Nearbys, 2 Surnames		$0.25
Q	C & E Processing plus 5 Nearbys, 5 Surnames		$0.30
S	Social Security Number Search		$0.25
T	C & E Processing plus 8 Nearbys, 10 Surnames		$0.30
W	Deceased		$1.00

COLLECTOR REPORTS MAY NOT MATCH THE ACOLLAID SERVICE INVOICE.

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* *Request Code* refers to the request codes in the current versions of Columbia Ultimate's Collector System, ManageMed, and RPCS software products.

** Per Hit pricing for NCOA B requests are reserved for clients using CU•Correspond only. All searches at per hit rate, please refer to table above. Upon activation of CU•Correspond, Customer may change pricing to Per Hit rates. If Customer chooses this option, Customer will receive a fax confirmation of the change to Per Hit rates. The Per Hit rate will be effective on the first day of the following month.

"Request" is a query seeking data. It does not mean that data will be returned.
"Hit" means data received from a request.

CU•Source – Electronic Address Confirmation (EAC) Pricing

SOFTWARE LICENSE FEES: See Attachment C for CU•Transit Pricing (required).

PERIODIC MINIMUM FEES: $25.00 per month minimum transaction fees.

SERVICE FEES (Transaction): See Table Below

Price Per Hit
$0.20

"Hit" means data received from a request

CU•Source – Banko Pricing Schedule

SOFTWARE LICENSE FEES: Included

INITIAL FEES: No Columbia Ultimate fees. All charges come directly from Lexis Nexis.

PERIODIC MINIMUM FEES: No Columbia Ultimate fees. All charges come directly from Lexis Nexis.

SERVICE FEES: No Columbia Ultimate fees. All charges come directly from Lexis Nexis.

CU•Source – Datalure Pricing Schedule

SOFTWARE LICENSE FEES: Included

INITIAL FEES: Included

PERIODIC MINIMUM FEES: None

SERVICE FEES: See Table Below

Datalure Output	Price Per Request	Price Per Hit **
NCOA - Change of Address	$0.03	$0.09**
Electronic Directory Assistance – Per Record		$0.13
Proprietary Phone (based on Name and Address)		$0.05
Proprietary Phone (based on Address only)		$0.09
Proprietary Reverse Phone		$0.05
Surname 1		$0.04
Surname 2		$0.035
Surname 3		$0.02
Surname 4		$0.02
Surname 5-10 per Surname returned		$0.01
Nearby1		$0.04
Nearby 2		$0.035
Nearby 3		$0.025
Nearby 4		$0.02
Nearby 5-10 Nearby returned		$0.01
Social Security Number (confirm)		$0.25
Social Security Number (Discrepant)		$0.25
Deceased		$0.95

** Per Hit pricing is reserved for clients using CU•Correspond only. Upon activation of CU•Correspond, Customer may change pricing to Per Hit rates. If Customer chooses this option, Customer will receive a fax confirmation of the change to Per Hit rates. The Per Hit rate will be effective on the first day of the following month.

CU•Source – Experian Credit Requesting

SOFTWARE LICENSE FEES: Included

INITIAL FEES: No Columbia Ultimate fees. All charges come directly from Experian.

PERIODIC MINIMUM FEES: No Columbia Ultimate fees. All charges come directly from Experian.

SERVICE FEES: No Columbia Ultimate fees. All charges come directly from Experian.

CU•Source – Equifax Credit Requesting

SOFTWARE LICENSE FEES: Included

INITIAL FEES: No Columbia Ultimate fees. All charges come directly from Equifax.

PERIODIC MINIMUM FEES: No Columbia Ultimate fees. All charges come directly from Equifax.

SERVICE FEES: No Columbia Ultimate fees. All charges come directly from Equifax.

CU•Source – TransUnion Credit Requesting

SOFTWARE LICENSE FEES: Included

INITIAL FEES: No Columbia Ultimate fees. All charges come directly from TransUnion.

PERIODIC MINIMUM FEES: No Columbia Ultimate fees. All charges come directly from TransUnion.

SERVICE FEES: No Columbia Ultimate fees. All charges come directly from TransUnion.

CU•Correspond

If indicated on the Signature Page, this CU•Correspond Attachment (Attachment B) and the related Schedule B are a part of the TS Agreement.

1. SERVICE DESCRIPTION.

1.1. Columbia Ultimate, or Columbia Ultimate's print vendors, will receive Customer's data and letter forms, merge the data with the forms, print and mail the letters. Each print vendor imposes a time cut-off for submissions. Subject to the vendor's time cut-off, letter transmissions will be processed, printed, and inserted within 24 hours for delivery to the US Postal Service. If Columbia Ultimate is unable to perform the 24 hours of receipt by Columbia Ultimate processing to mail based on service level agreement, Customer will have the option of a delayed mailing or to perform the mailing within the Customer's office. Customer will give Columbia Ultimate not less than 24 hours notice of estimated daily letter volume increases of 25% or more of normal daily volume.

1.2. NCOALink. National Change of Address search for addresses on all letters being processed.

1.3. Tracking and Reporting. Columbia Ultimate will provide weekly usage reports for letter tracking and postage availability. Columbia Ultimate also provides communication logs of all files transmitted. Customer is responsible for reconciling these against the various data vendor reports indicating files that were processed.

2. CU•CORRESPOND SOFTWARE LICENSE.

In order to make use of the CU•Correspond service, Customer's data must be formatted appropriately using the CU•Correspond Software. Columbia Ultimate hereby grants Customer a personal, nonexclusive, nontransferable license to use the CU•Correspond Software. Columbia Ultimate will provide Customer with a copy of the CU•Correspond Software. CU•Correspond also requires CU•Transit, see Attachment C.

3. SYSTEM REQUIREMENTS.

Customer must provide the data to Columbia Ultimate by online data transmission or CU•Transit. Data must be in Columbia Ultimate specified format.

4. **FEES.** Customer will pay Columbia Ultimate the fees and charges set forth in Schedule B. Please see the Postage and Payment section in Schedule B for late fee charges.

CU•Correspond – Pricing Schedule

SOFTWARE LICENSE FEES: Included
LETTER FORMATING : Included
PERIODIC MINIMUM FEES: $400 per month minimum.
SERVICE FEES:

Postage and Payment

Postage and CU•Correspond services must be **pre-paid**. Pricing will be immediately increased without notice to reflect any postal rate increases on the date those increases takes effect. Columbia Ultimate's receipt of payment is a condition precedent to its performance of the contract. If Customer has no remaining pre-paid funds, Columbia Ultimate will charge an additional fee of four (4) cents a letter for those letters processed when no prepaid funds exist. If payment is not timely received, Columbia Ultimate may cease supplying CU•Correspond services until the balance and any penalties are paid, and make use of all remedies available under existing laws.

CU•Correspond Services

	Per Piece
Letter printed on 24 lb. White Woven 8 ½ X 11 Cutsheet Laser Paper Stock. $0.128**	

Text printed in Black Laser Image on Full 8 ½ X 11 with 300 X 300 DPI.
Standard 2/3 Bottom Page Micro Perforation for easy tear and return stub.
White Woven #10 Double Window, Inside tinted Security Envelope.
All Mail Processing, including folding, inserting, sorting, etc.
All addresses are processed to confirm/append ZIP+4 and delivery point barcodes.

**Based on estimated volume.

Volume Discounts:

0 – 49,999 letters/month	$0.128*
50,000 - 99,999 letters/month	$0.128*
100,000 - 199,999 letters/month	$0.123*
200,000 or more letters/month	$0.118*

*Pricing excludes postage. Actual postage rates will vary based upon current USPS postage rate and are calculated on letter volume per transmission and geographical distribution.

*Prices subject to change based on volume.

Optional Features:

	Per Piece
Courtesy Reply Envelope (CRE) #9 White Wove 24 lb. Single Window	$0.0195
Additional Page - 24 lb. White Woven 8 ½ x 11 Cutsheet Laser Paper	$0.060
Duplex Printing	$0.045
NCOALink	$0.10
Code 39 or OCR Barcode	N/C
Current Specialty Letter Stock	N/C
Custom Envelope or Letter Stock	varies

Custom specialty stock printed to Customer's specification.
Minimum volume: 6 months usage.
Charged as used based on actual usage per transmission, billed on CU•Correspond weekly invoice.
Customer must pay for unused stock at termination of CU•Correspond services or discontinuation of CU•Correspond services.

Optional Set-Up Features:

	One Time Charge
Digitized Scanning and Imaging of Agency Logo	$150.00
Digitized Scanning and Imaging of Agent's Signatures	$125.00
Free Letter Set-up for New Form Letters (changes apply for reformatting of existing letters	N/C

CU•Correspond – Pricing Schedule

Changes to Specific Form or Letter Body Text	$ 20.00
Custom Programming (Per Hour)	$160.00

CU•Transit

If indicated on the Signature Page, this CU•Transit Attachment (Attachment C) and the related Schedule C are a part of the TS Agreement

1. **SERVICE DESCRIPTION.** CU•Transit automates the movement of data files between Customer's system and Columbia Ultimate or to one of Columbia Ultimate's data vendors. Data is transmitted by Virtual Private Network (VPN) or Secure Socket Layer (SSL).

2. **CU•TRANSIT SOFTWARE.**

2.1. CU•TRANSIT SOFTWARE LICENSE.
Columbia Ultimate hereby grants Customer a personal, nonexclusive, nontransferable license to use the CU•Transit Software. Columbia Ultimate will provide Customer with the required copies of the CU•Transit Software.

2.2. SETUP AND INSTALLATION RESPONSI-BILITIES. Columbia Ultimate will provide Customer with an installation checklist. Client is responsible for configuring Client's PC so that it meets the minimum requirements for the application. Client is responsible for loading the third-party software according to the manufacturer's and Columbia Ultimate's specifications. Columbia Ultimate will provide up to 6 hours of installation, configuration, and testing assistance of the CU•Transit software.

3. **SYSTEM REQUIREMENTS.** Refer to current CU•Transit 2-page informational sheet for current system requirements.

4. **FEES.** Customer will pay Columbia Ultimate the fees and charges set forth in Schedule C.

CU•Transit Pricing Schedule

SOFTWARE LICENSE FEES: Included

PERIODIC MINIMUM FEES: Included

SERVICE FEES: $150.00 per month to total $1,800 annually