## EXHIBITA

KONE - SERVICE & REPAIR ORDER February 21, 2013 Iwo Circle Star Proposed / I



Dedicated to People Flow KONE

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TO: ORCHARD COMMERCIAL 2055 Laurelwood Dr Suite 130 Santa Clara, CA 95004

PROJECT LOCATION: Two Circle Star San Carlos FROM: Main Office 15021 Wicks Boulevard Sen Leandro, CA 94577 7: (510) 351-5141 F: (510) 351-5341 24/7 Hotline: (877) 278-8891

ACCOUNT MANAGER: Brian McLemore

T: (925) 580-8692 F: (510) 351-5341

E: Brian.McLemore@KONE.com

## 1. SCOPE OF WORK

KONE will perform the following items:

Perform Pre-Maintenance repairs on 3 elevators

Elevator will be secured and removed form service

Hositway doors (2) on the following entrances will be removed and transported to an off site fabricator

3<sup>rd</sup> Floor Middle Elevator 4<sup>th</sup> Floor Left Elevator 4<sup>th</sup> Floor Right Elevator

Fabricator will remove the existing stainless steel door skins and replace with new (#4 Stainless Steel)

Doors will be returned and reinstalled

Elevators will be inspected and the flowing work performed Adjust doors for proper operation Replace fixture lamps as needed Replace batteries in Emergency Light / Alarm Bell Units Tighten leaky Victaulic fittings in machine room Test Fire Service functions for proper operation

Elevator will be returned to service

End Scope of Work

## A downpayment of \$10,000 will be required before any work is performed

Our price includes applicable labor, material and permit fees. This proposal is not binding out KONE until approved by an authorized KONE representative. Pricing is subject to KONE's attached Terms and Conditions for tendered repairs and, by signing below. Purchaser hereby agrees to these Terms and Conditions. Price is valid for 30 days from date of this proposal.

During the course of our work, should deficiencies, code violations, or other issues be discovered, we will promptly notify Purchaser and provide a separate quotation to correct these issues.

## 2nd\* Payment

Upon receipt of invoice at completion of job

**End Price** 

PART OF THIS AGREEMENT

ACCEPTANCE: The foregoing Agreement is hereby signed and accepted in duplicate.	Respectfully submitted by: KONE Inc.
CUSTOMER - Approved By Authorized Representative	195
(Signature)	Bring Street, Senior Account Manager
(Print Name)	(Approved Amborized Representative
(Print Title)	Senior Silos Consultant
Date:/	Date: 313,13

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This proposal is subject to the following terms and conditions, all of which are hereby agreed to:

Purchaser agrees to pay the amount of any tax imposed by any existing law, or by any law enacted after the date of this Agreement, based upon the transfer, use, ownership or possession of the equipment involved in the services rendered herein. KCNE reserves the right to discontinue our work at anytime until we have assurance, satisfactory to us, that payments will be made as agreed. Plust payment shall become due and payeble upon completion of the work described in this Agreement. Pathse to pay any sum due to KCNE within thirty (30) days of the involce will be a material breach. A delinquant payment therefore the testing activated at the rate of 19 % per month, or if such rate is sustricted the at the rate of 19 % per month, or if such rate is described in the administration of the work of default on the payment provisions herein. Purchaser agrees to pay, in addition to any defaulted encure, all attorney fees collection cost or court costs in connection therewith. The machinery, implements and appearate furnished hereunder remain KCNE's person of properly and KCNE retains tills the enter unit that payment is avaida, with right to retain possession of the same at the cost of the Purchaser if default is made in any of the payments, irrespective of the manner of attachment to the really, the acceptance of notes, or the sale, mortgage or lesse of the premises.

The states regulring notice prior to filling a flem, this notice regulrement is hereby compiled with.

KONE shall not be liable for damage or delay osused directly or indirectly by accidents, embargoes, strikes, lockouts, work interruption or other labor disputs, the, theft, floods, or any cause beyond KONE's control. Regerdiese of the type of datay, KONE shall not be liable for any indirect, consequential, or special damages including but not limited to fines, penalties, loss of profile, goodwill, business or loss of use of equipment or property.

her agrees to provide sale access to the equipment and machine room areas. Should conditions develop beyond KONE's control. The building or premises in which KONE's personnel are working unsafe, KONE reserves the right to discontinue work until such unsafe res are corrected. Should damage occur to KONE's material or work on the premises, by fire, theft or otherwise, Purchaser what sade us therefore. making the bi

KONE undertakes to perform this work in conformity with the usual applied codes and standards, however, no guarantee can be made that all code violations or defects have been found. This work is not intended as a guarantee against failure or mailunction of equipment at any future

R is agreed and understood that KCNIE is not responsible for damages, either to the vertical transportation equipment or to the building, or for any personal injury or death, arising from or resulting from any code required activity tests performed on this equipment.

Nothing in this agreement shall be construed to mean that KONE assumes any liability of any nature whatsoever arising out of, relating to or in any way connected with the use or operation of the equipment described above. Purchaser shall be solely responsible for the use, repair and maintenance of the equipment and for testing such steps including but not limited to providing attendent personnel, warning signs and other controls necessary to ensure the safety of the user or safe operation of the equipment.

Neither KONE nor its affiliates, subsidiaries or divisions shall be responsible or liable for any damages, claims, suits, expenses and payments on account of or resulting from any injury, death or damage to property arising or resulting from the misuse, abuse or neglect of the equipment herein named or any other device covered by this contract.

Purchaser shall at all times and at Purchaser's own cost, maintain a commercial general liability policy covering bodity injury and property damage with the limits of liability Purchasers customerly carry (naming KONE as additional insured) arising out of the services provided under this Authorization and/or the ownership, maintenance, use or operation of the equipment described herein.

It is agreed and understood that Purchaser is solely responsible for ongoing meintenance and care of the equipment described above. IT IS EXPRESSLY UNDERSTOOD. IN CONSIDERATION OF OUR PERFORMANCE OF THIS WORK THAT PURCHASER ASSUMES ALL LIABILITY FOR THE USE. MAINTENANCE OR OPERATION OF THE EQUIPMENT DESCRIBED ABOVE AND FOR ANY INJURY. INCLUDING DEATH, TO ANY PERSON OR PERSONS AND FOR DAMAGE TO PROPERTY OR LOSS OF USE THEREOF, ON ACCOUNT OF OR RESULTING FROM THE PERFORMANCE OF THE WORK TO BE DONE HEREIN, AND AGREES TO THE EXTENT FERMITTED BY LAW TO DEFEND, INDEMNEY AND HOLD HARMLESS KONE, ITS OFFICERS, DIRECTORS AND EMPLOYEES FROM ALL DAMAGES, CLARKS, SUITS, EXPENSES AND PAYMENTS ON ACCOUNT OF OR RESULTING FROM ANY SUCH INJURY, DEATH OR DAMAGE TO PROPERTY, EXCEPT THAT RESULTING FROM THE SOLE NEGLIGENCE OF KONE INC. Purchaser hereby welves any and all rights of recovery, arising as a malter of law or otherwise, which Purchaser might now or hereafter have against KONE Inc.

KONE visitants the materials and workmanship of the equipment for 90 days after completion. Purchaser's remedy is limited to repair or replacement of a defective part, in KONE's sole discretion. The warranty is limited to the replacement or repair of the part libetr, and excludes labor. In no event shall KONE be responsible for damage due to normal wear and hear, vandation, abuse, misuse, neglect, work or repairs or anodifications by others, or any other cause beyond the control of KONE. KONE declains any other warranty of any link; either expressed or implied, including without limitation the implied warranties of merchantability or times for a particular purpose, or noninfringement.

Unless otherwise agreed, it is understood that the work shall be performed during regular working hours of regular working days of the elevator trade. If overtime work is maturity agreed upon and performed, the additional price, at KCNE's usual rates for such work, shall be added to the contract price herein named.

It is expressly understood and agreed all prior agreements written or verbal regarding the subject matter herein are void and the acceptance of this Agreement shall constitute the contract for the material and work specified in this Agreement. Any changes to this Agreement must be made in writing and signed by both parties.

The terms and conditions set forth herein shall constitute the complete agreement for any work performed, AND shall prevail over and expenseds any terms and conditions contained in any documents provided by the Purchaser.

The Purchaser does hereby agree the exclusive venue for any dispute between the parties shall be in the county of Rock Island, (i\_ End Terms and Conditions