

Konect Callout Report



Filters Selected

Time Zone = Pacific Daylight Time
 Date Range = 5/9/2013 to 5/9/2014
 Company = MKO
 Branch = All

Contract = 40124296
 Work Center = All
 Technician = All
 Exclude Cancelled Service ...

Sorted by Company , Branch , Sub-Branch , Callout Count , E

Company Branch	Contract	Eq. Ct.	Equipment	Unit Designation	Site Name	Site Address	City	State	Zip
Employee	Dispatch	New	Finished	Callout Information	Resolution Information				
MKO 380 - 382	40124296	6	20355885	#2 CENTER PASS ELEV	1 CIRCLE STAR BLDG	1 CIRCLE STAR WAY	SAN CARLOS	CA	94070
10380057	8550624	09/01/2013	07:48AM	9/9/2013 6:52:00PM	STOPPED, OVERTIME OK.CNTR ELE IN BLDG 1 - NOT RESPONDING. THERE WAS POWER SHUTDOWN LAST NIGHT THAT MIGHT HAVE CAUSED THIS.		Other electrical components		
10380646	8562515	09/10/2013	09:42AM	9/10/2013 12:06:00PM	STOPPED, AT FLR UNKNOWN W/ DRS CLSD.ONLY ONE WORKING ELEV NOW		Landing door guides		
10380646	8621850	10/24/2013	11:29AM	10/24/2013 2:53:00PM	STOPPED.ELE IS OFF. NO LIGHTS ON AND NOT RUNNING		Control system wiring		
10380646	8730544	01/10/2014	11:53AM	1/10/2014 1:44:00PM	NO LONGER ENTRAPMENT!.ELE 2 CTR - STK 1 PERSON INSIDE - NO MED ISSUES		Door operator motor		
10380646	8842734	03/27/2014	12:19PM	3/27/2014 3:06:00PM	STOPPED, AT FLR 1 W/ DRS CLSD.DRS ARE NOT CLOSING ALL THE WAY				
10380646	8874290	04/18/2014	07:37AM	4/18/2014 9:16:00AM	RUNNING, DR PRBLM.ELEV OUTER DOOR WON'T CLOSE				
MKO 380 - 382	40124296	4	20336605	1 CIRCLE STAR - PRKN	1 CIRCLE STAR BLDG	1 CIRCLE STAR WAY	SAN CARLOS	CA	94070
10380646	8575447	09/19/2013	08:15AM	9/19/2013 11:32:00AM	STOPPED, W/ DRS CLSD.				
10380646	8645377	11/11/2013	10:40AM	12/2/2013 3:43:00PM	RUNNING, NO OVERTIME.REPLACE LAMP IN COP		Car signals		
10380646	8724780	01/07/2014	02:12PM	1/8/2014 3:59:00PM	RUNNING.REPLACE BULBS IN UNITS 2ND FLOOR LIGHT UP/DOWN DOESNT LIGHT UP		Car incandescent lamp		
10380646	8890924	04/30/2014	09:53AM	4/30/2014 1:55:00PM	STOPPED, AT FLR 2 W/ DRS CLSD.NOT WORKING. DRS KEEPS OPENING & CLSING NON-STOP.				
MKO 380 - 382	40124296	4	20355886	#3 RIGHT PASS ELEV	1 CIRCLE STAR BLDG	1 CIRCLE STAR WAY	SAN CARLOS	CA	94070
10380646	8518464	08/08/2013	12:09PM	8/8/2013 1:53:00PM	STOPPED.SVC ASAP - ELE 3STK 1ST FLR - NO ONE INSIDE		Motor protection overloads		
10380646	8547422	08/29/2013	10:03AM	8/29/2013 1:23:00PM	RUNNING.DRS ON FLR 1 NOT WORKING PROPERLY				
10380057	8550631	09/01/2013	07:55AM	9/1/2013 11:18:00AM	STOPPED, W/ DRS CLSD. OVERTIME OK.NOT WORKING, DRS NOT OPENING, LIGHT OUT		Other electrical components		
10380646	8574658	09/18/2013	02:39PM	9/18/2013 7:25:00PM	STOPPED, AT FLR W/ DRS CLSD. OVERTIME OK.IMPORTANT MEETING TONIGHT, NEED ELEV WORKING, 2ND TIME ELEV HAS BEEN SRVCD TODAY		Pump motor		
MKO 380 - 382	40124296	2	20355888	#2 CENTER PASS ELEV	2 CIRCLE STAR BLDG	2 CIRCLE STAR WAY	SAN CARLOS	CA	94070
10380646	8877619	04/21/2014	01:29PM	4/22/2014 10:08:00AM	STOPPED, AT FLR 3 W/ DRS CLSD. NO OVERTIME.WONT RESPOND				
10380646	8889628	04/29/2014	01:09PM	4/30/2014 2:51:00PM	STOPPED, NOT RESP TO FLR .STOPPED WONT RESPOND		Landing door guides		
MKO 380 - 382	40124296	12	20355884	#1 LEFT PASS ELEV	1 CIRCLE STAR BLDG	1 CIRCLE STAR WAY	SAN CARLOS	CA	94070
10380646	8516226	08/07/2013	08:16AM	8/7/2013 9:20:00AM	ENTRAPMENT!.FLR 1-2, 1 PPL		Hydraulic cylinders		
10380646	8518462	08/08/2013	12:08PM	8/8/2013 1:49:00PM	STOPPED.SVC ASAP - ELE 1 STK 1ST FLR - NO ONE INSIDE		Motor protection overloads		
10380646	8561053	09/09/2013	11:07AM	9/9/2013 1:51:00PM	STOPPED, AT FLR 1 W/ DRS OPEN.NOT WORKING.		Landing door interlock contacts		
10380646	8573839	09/18/2013	08:24AM	9/18/2013 10:53:00AM	STOPPED, AT FLR W/ DRS CLSD. NOT RESP TO FLR .				
10380646	8575974	09/19/2013	12:17PM	9/19/2013 4:51:00PM	STOPPED.NOT RESPONDING		Landing door interlock contacts		
10380646	8602291	10/09/2013	10:51AM	10/9/2013 2:23:00PM	STOPPED.BLDG 1 ELEV; NOT RESPONDING PROPERLY ;DRS NOT OPENING; CUST TOOK OUT OF SERVICE				
10380646	8621851	10/24/2013	11:30AM	10/24/2013 4:18:00PM	RUNNING.LIGHTS FLICKERD AND ELE HESITATED AND DROPPED, THAN STARTED BACK UP		Other electrical components		
10380057	8636751	11/04/2013	07:52PM	11/5/2013 5:44:00AM	STOPPED, AT FLR 4 W/ DRS CLSD.OVERTIME OK.NOT RESP.NEED B4 8 AM MEETING.		Other electrical components		
10380068	8638410	11/05/2013	04:57PM	11/5/2013 9:37:00PM	STOPPED, AT FLR 4 W/ DRS CLSD. OVERTIME OK.NOT WORKING.		Landing door pick-up rollers		
10380646	8734375	01/13/2014	06:16PM	1/14/2014 8:54:00AM	PREVIOUS ENTRAPMENT. STOPPED, AT FLR 1 W/ DRS CLSD.				

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Employee	Dispatch	New	Finished	Callout Information	Resolution Information				
10380001	8734389	01/13/2014	06:58PM	1/13/2014 8:40:00PM	ENTRAPMENT! STOPPED, AT FLR ? W/ DRS CLSD.NOT SURE WHICH ELEV IN LOBBY-				Other electrical components
10380646	8832527	03/20/2014	10:51AM	3/20/2014 12:26:00PM	RUNNING.CALL BUTTON FOR FLR 4 GOT STUCK AND TIED UP ALL 3 ELEVS - CLEARED THE BUTTON AND THEY WORK NOW - PLEASE CHECK				
MKO 380 - 382	40124296	1	20355887	#1 LEFT PASS ELEV	2 CIRCLE STAR BLDG	2 CIRCLE STAR WAY	SAN CARLOS	CA	94070
10380646	8820509	03/12/2014	11:34AM	3/13/2014 8:15:00AM	STOPPED, AT FLR 2 W/ DRS CLSD.				